



STIC Search Report

EIC 3600

STIC Database Tracking Number: 99122

TO: Jagdish Patel
Location: CP5 7A27
Art Unit: 3624
Tuesday, July 22, 2003

Case Serial Number: 09/531,571

From: Elizabeth Deal *ED*
Location: EIC 3600
PK5-Suite 804
Phone: 305-5783

elizabeth.deal@uspto.gov

Search Notes

Dear Jagdish,

Attached are the results of the above-referenced search. If you have any questions or comments, please feel free to contact me.

Libby



File 347:JAPIO Oct 1976-2003/Mar(Updated 030703)
(c) 2003 JPO & JAPIO
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200346
(c) 2003 Thomson Derwent

Set	Items	Description
S1	2175990	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR INTERF- AC? OR UPLOAD? OR UP()LOAD?
S2	17695	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER- ?) (3N) (ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK- BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S3	5306814	CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA- RY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFER? OR - ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UPDAT?
S4	937349	(3RD OR THIRD) (W) (PARTY OR PARTIES) OR AGENT? ? OR VENDOR? OR CONTRACTOR? OR PROVIDER?
S5	2013	(E OR ELECTRONIC OR ONLINE OR CYBER OR VIRTUAL? OR DIGITAL? OR INTERNET OR WEB OR WWW OR COMPUTERI?) (1W) (BILLING OR INVO- IC? OR COLLECT? OR RECEIVABLES)
S6	244	S1 AND S2 AND S3 AND S4
S7	39	S1 AND (S2(3N)S3) AND S4
S8	4	S1 AND (S4(5N)S5)
S9	89518	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S10	2030	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDO- R? OR PROVIDER?) OR CONTRACTOR?
S11	25	S1 AND S9 AND S10
S12	65	(S1(5N)S10) AND (IC=G06F-017/60 OR MC= (T01-N01A2 OR T01-N- 01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A))
S13	2	((S1(5N)S3) (5N)S10) AND (IC=G06F-017/60 OR MC= (T01-N01A2 - OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J- 05A))
S14	0	(S1(10N) (S5(5N)S10)) AND (IC=G06F-017/60 OR MC=(T01-N01A2 - OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J- 05A))
S15	0	(S1(S) (S5(5N)S10)) AND (IC=G06F-017/60 OR MC=(T01-N01A2 OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A-))
S16	1	S1 AND S5 AND S10 AND (IC=G06F-017/60 OR MC=(T01-N01A2 OR - T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A-))

7/TI/1 (Item 1 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Multimedia session setup method in mobile terminal, involves setting indicator in request message indicating that access point should function as communication protocol proxy for media data stream of multimedia session

7/TI/2 (Item 2 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Differential transconductance amplifier for RF communication application, has feedback amplifiers and feedback current mirrors, generating feedback current based on reference signal and summing junction voltage, respectively

7/TI/3 (Item 3 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Micro Electro-Mechanical System switch for, e.g. wireless communications, includes protective cap layer disposed over bottom electrode for preventing oxidation of bottom electrode

7/TI/4 (Item 4 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Data communication control arrangement in mobile communication system, initiates filter setup in access node, such that end user controls reception of data packets from external packet data networks

7/TI/5 (Item 5 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Packet communication system e.g. for GPRS system, has one-to-one correspondence between address information of service supply terminal that exists on external network and optimal gateway apparatus established

7/TI/6 (Item 6 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Integrated circuit to map peripheral device onto address space occupied by Dynamic RAM selects communication protocol according to whether memory access occurs in first address range or second range which is subset of the first

7/TI/7 (Item 7 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Integrated memory circuit - has array of memory cells which are arranged in rows and columns and outputs bytes of data on communication lines in response to signal provided on one of column address strobe inputs

7/TI/8 (Item 8 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Integrated circuit memory - provides memory cell address data to memory circuit, requesting data be output on communication lines, and provides valid output signal which indicates that data coupled to communication lines has stabilised and is valid

File 347:JAPIO Oct 1976-2003/Mar(Updated 030703)
(c) 2003 JPO & JAPIO
File 348:EUROPEAN PATENTS 1978-2003/Jul W02
(c) 2003 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20030717,UT=20030710
(c) 2003 WIPO/Univentio
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200346
(c) 2003 Thomson Derwent

Set	Items	Description
S1	142	AU='WILLIAMS B' OR AU='WILLIAMS B E' OR AU='WILLIAMS B E C'
S2	2	AU='WILLIAMS BILL'
S3	61	AU='WILLIAMS W' OR AU='WILLIAMS W E' OR AU='WILLIAMS WILIA- M' OR AU='WILLIAMS WILLIAM'
S4	4	AU='OWENS E' OR AU='OWENS E F'
S5	0	(S1 OR S2 OR S3 OR S4) AND E(1W)BILLING
S6	0	(S1 OR S2 OR S3 OR S4) AND STATUS(1W)CHANG?
S7	8	(S1 OR S2 OR S3 OR S4) AND (NOTIFY OR COMMUNICATE)

7/TI,PY/1 (Item 1 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

METHOD, SYSTEM, RECORDING MEDIUM AND DATABASE FOR INTERMEDIATING ELECTRONIC TRANSACTION

PUBLISHED: June 07, 2002 (20020607)

7/TI,PY/2 (Item 2 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

METHOD OF AND SYSTEM FOR INFORMATION SERVICE

PUBLISHED: October 12, 2001 (20011012)

7/TI,PY/3 (Item 3 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

FOOD MANAGEMENT AND FOOD OBTAINING DEVICE

PUBLISHED: June 30, 2000 (20000630)

7/TI,PY/4 (Item 4 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

TRANSACTION INFORMATION TRANSMITTING SYSTEM

PUBLISHED: April 07, 2000 (20000407)

7/TI,PY/5 (Item 5 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

AUTOMATIC CASH TRANSACTION MACHINE

PUBLISHED: June 09, 1998 (19980609)

7/TI,PY/6 (Item 1 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Information providing server for distribution of information to consumer from information provider, transmits updated information of selected information provider to electronic mail address of consumer

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2003141412	A	20030516	JP 2001339290	A	20011105	200341 B

7/TI,PY/7 (Item 2 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Product sales order processing method over Internet using wireless devices, involves updating client database based on customer product order information received from sales agent and sending updated data to client

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030009388	A1	20030109	US 2001897920	A	20010705	200334 B

7/TI,PY/8 (Item 3 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Banquet service agency system in internet based hall lease service, updates estimate reference data based on renewal request and forwards service data to respective service provider based on acceptance of renewed estimate

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2003044687	A	20030214	JP 2001226389	A	20010726	200331 B

7/TI,PY/9 (Item 4 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Scheduling calendar generation/customization method for business application, involves accessing database to adjust appearance and function of calender and to input and output data

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020191035	A1	20021219	US 2001884315	A	20010619	200327 B

7/TI,PY/10 (Item 5 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Online-goods dealing agency method involve verifying establishment property of dealings from minimum bid price of sellers, with respect to predetermined collection period of goods

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2003016310	A	20030117	JP 2001197807	A	20010629	200316 B

7/TI,PY/11 (Item 6 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Security agency system for financial institution, performs reference processing of processed and stored security agent information and transmits to terminal, based on received content of reference request

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002288418	A	20021004	JP 200186258	A	20010323	200305 B

7/TI,PY/12 (Item 7 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Dynamic bandwidth provisioning method for providing broadband data transport service, involves transmitting configuration file to modem for implementing maximum data rate requested by provisioning event

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020116496	A1	20020822	US 2001268870	A	20010216	200281 B
			US 200275200	A	20020215	

7/TI,PY/13 (Item 8 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Online work order management system for use in information technology organization, notifies customers about changes in work order when vendors schedule the work based on work orders

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020111842	A1	20020815	US 2001781057	A	20010209	200281 B

7/TI,PY/14 (Item 9 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Purchase order tracking method used in enterprise resource planning system, involves providing third - party logistic supplier website having updateable information site accessible to buyer through web server

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020116241	A1	20020822	US 2001790060	A	20010221	200275 B

7/TI,PY/15 (Item 10 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Demand agent system for demanding payment of debt, e.g. public fee, telephone rate, to customer has call center which updates demand list in real time based on transferred modification information

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002007692	A	20020111	JP 2000183282	A	20000619	200245 B

7/TI,PY/16 (Item 11 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Information distribution method for internet customers, involves comparing information from provider with that in customer profiles of publisher, based on which information is transmitted to customer terminal

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200223786	A2	20020321	WO 2001SE1845	A	20010831	200242 B
SE 200003206	A	20020312	SE 20003206	A	20000911	200242
AU 200182811	A	20020326	AU 200182811	A	20010831	200251
EP 1325439	A2	20030709	EP 2001961552	A	20010831	200345
			WO 2001SE1845	A	20010831	

7/TI,PY/17 (Item 12 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Customer bank account information modification notice method involves intimating specific service providers who automatically withdraw credit from customer, about modification in customer bank account information

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002109212	A	20020412	JP 2000295665	A	20000928	200242 B

7/TI,PY/18 (Item 13 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Lottery buying and selling method through Internet, involves comparing confirmed economic variable index with consumer record after preset time for prize winning condition judgment and prize allotment

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020010649	A1	20020124	US 2001898651	A	20010703	200223 B
JP 2002073879	A	20020312	JP 2001203249	A	20010704	200233
CN 1340782	A	20020320	CN 2001120018	A	20010704	200246
KR 2002004286	A	20020116	KR 200038025	A	20000704	200249

7/TI,PY/19 (Item 14 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Communication method between first computer node with pre-stored information and other computer nodes for e-commerce providing information request from first node to at least one of other nodes

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200205113	A2	20020117	WO 2001GB3224	A	20010712	200221 B
AU 200176463	A	20020121	AU 200176463	A	20010712	200234
EP 1301870	A2	20030416	EP 2001954114	A	20010712	200328
			WO 2001GB3224	A	20010712	

7/TI,PY/20 (Item 15 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Computer implemented recurrent billing maintenance system for banks, has process server which updates customer database of merchant, in accordance with merchant processing request data file

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200189924	A2	20011129	WO 2001US17238	A	20010524	200206 B
US 20020004770	A1	20020110	US 2000206916	P	20000525	200208
			US 2001865878	A	20010525	
AU 200165078	A	20011203	AU 200165078	A	20010524	200221

7/TI,PY/21 (Item 16 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

System for listing information relating to a construction project over a communication network in an on-line database stored at a server in order to create project quantities

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200188740	A1	20011122	WO 2001US12525	A	20010417	200205 B
AU 200153617	A	20011126	AU 200153617	A	20010417	200222
US 6393410	B1	20020521	US 2000570087	A	20000512	200239

7/TI,PY/22 (Item 17 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Massively distributed processing system utilizing widely distributed devices to process distributed project workloads using a client agent program to process the workloads

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200173545	A2	20011004	WO 2001US10060	A	20010329	200173 B
US 20010039497	A1	20011108	US 2000538542	A	20000330	200174
			US 2000538543	A	20000330	
			US 2000539023	A	20000330	
			US 2000539106	A	20000330	
			US 2000539107	A	20000330	
			US 2000539428	A	20000330	
			US 2000539448	A	20000330	
			US 2000602789	A	20000623	
			US 2000602803	A	20000623	
			US 2000602844	A	20000623	
			US 2000602983	A	20000623	
			US 2000603740	A	20000623	
			US 2000648832	A	20000825	
			US 2001794969	A	20010227	
AU 200164551	A	20011008	AU 200164551	A	20010329	200208
US 20030033543	A1	20030213	US 2000538542	A	20000330	200314
			US 2000538543	A	20000330	
			US 2000539023	A	20000330	

US 2000539106	A	20000330
US 2000539107	A	20000330
US 2000539428	A	20000330
US 2000539448	A	20000330
US 2000602740	A	20000623
US 2000602789	A	20000623
US 2000602803	A	20000623
US 2000602844	A	20000623
US 2000602983	A	20000623
US 2000648832	A	20000825
US 2002167868	A	20020612

7/TI,PY/23 (Item 18 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Customer satisfaction information updating method for rating businesses, involves accessing database to update customer satisfaction information with updated information concerning specified service provider

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2331429	A1	20010718	CA 2331429	A	20010118	200165 B
GB 2365571	A	20020220	GB 20011333	A	20010118	200213

7/TI,PY/24 (Item 19 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Financial settlement procedure in communication network, involves updating account payable for service providers and account receivable balances for customers based on transaction value determined for each transaction

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200163530	A1	20010830	WO 2001US5723	A	20010223	200157 B
US 20010034704	A1	20011025	US 2000185180	A	20000225	200170
			US 2001791239	A	20010221	
AU 200143230	A	20010903	AU 200143230	A	20010223	200202
AU 200143231	A	20010903	AU 200143231	A	20010223	200202
EP 1266323	A1	20021218	EP 2001916173	A	20010223	200301
			WO 2001US5723	A	20010223	

7/TI,PY/25 (Item 20 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Contact information management system used in communication system, has transferring unit that transfers contact information from database to another database

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200109745	A2	20010208	WO 2000US20185	A	20000726	200139 B
AU 200063717	A	20010219	AU 200063717	A	20000726	200139

7/TI,PY/26 (Item 21 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Card-based system for electronically transferring funds in real time using Internet-based zero intrinsic value smart card has vendor account database and customer account database

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2310151	A1	20001202	CA 2310151	A	20000530	200137 B
US 20030080186	A1	20030501	US 99137784	P	19990602	200331

US 2000580940 A 20000530
US 2002260445 A 20020927

7/TI,PY/27 (Item 22 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Business accounts managing method using communication network, involves allowing financial consultant to employ client process to access one or more accounts in database if consultant has access right for accounts

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200077707	A1	20001221	WO 2000US16133	A	20000612	200115 B
AU 200054833	A	20010102	AU 200054833	A	20000612	200121

7/TI,PY/28 (Item 23 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Integrated trade supporting solution, involves automatically changing home page and web catalog built up by web site automatic creation system if buyer or vendor information is changed

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2000030235	A	20000605	KR 20006878	A	20000214	200114 B
WO 200159681	A1	20010816	WO 2001KR212	A	20010214	200160
AU 200136132	A	20010820	AU 200136132	A	20010214	200175

7/TI,PY/29 (Item 24 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Communication network for accessing wide area internetwork via switched telephone network, redirects call from premises terminals to first group of numbers, to second group of numbers

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6084892	A	20000704	US 97815363	A	19970311	200044 B
			US 97816229	A	19970312	

7/TI,PY/30 (Item 25 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Redundant video alarm monitoring system has data link for linking customer databases so that customer database of one of alarm processors is updated when alarm call is routed to other alarm processor

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6038289	A	20000314	US 96712980	A	19960912	200021 B
			US 98132972	A	19980812	

7/TI,PY/31 (Item 26 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Product information displaying method in electronic catalog system involves integrating constant data stored in memory of remote computer with variable data received from main computer

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6029142	A	20000222	US 92866867	A	19920410	200018 B
			US 95460913	A	19950605	
			US 9888349	A	19980601	

7/TI,PY/32 (Item 27 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

**Message format conversion apparatus for data conversion and load
balancing in computer network**

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9944155	A2	19990902	WO 99US4070	A	19990225	199945 B
AU 9927881	A	19990915	AU 9927881	A	19990225	200004
US 6330617	B1	20011211	US 9831671	A	19980227	200204
JP 2002505482	W	20020219	WO 99US4070	A	19990225	200216
			JP 2000533836	A	19990225	
US 6470394	B1	20021022	US 9831671	A	19980227	200273
			US 2000686998	A	20001012	

7/TI,PY/33 (Item 28 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

**Insurance registering system for communicating insurance agent
transactions to home office**

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5903873	A	19990511	US 96658821	A	19960531	199929 B

7/TI,PY/34 (Item 29 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Service provider interfacing apparatus for CDMA system

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5884157	A	19990316	US 96692289	A	19960802	199920 B

7/TI,PY/35 (Item 30 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

**Inventory tracking method which dynamically responds to institutional
needs - determining if selected dispensed item has been sufficiently
depleted to require replenishing and calculating number of units to be
reordered before transmitting request to vendor**

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5611051	A	19970311	US 93155175	A	19931122	199716 B
			US 95468134	A	19950606	

7/TI,PY/36 (Item 31 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

**Automatic calling or telemarketing system - allows linking of recorded
on-line voice information with simultaneously entered and/or previously
stored text records and provides for verification of text records w.r.t.
recorded voice information**

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5533103	A	19960702	US 94234484	A	19940428	199632 B
			US 95473941	A	19950607	

7/TI,PY/37 (Item 32 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

**Electronic bill payment system - uses bill payment network through which
participating customers pay bills to universally identified billers using**

agreed set of protocols

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9512859	A1	19950511	WO 94US11890	A	19941018	199524	B
AU 9480984	A	19950523	AU 9480984	A	19941018	199535	
US 5465206	A	19951107	US 93146515	A	19931101	199550	
NO 9601707	A	19960625	WO 94US11890	A	19941018	199636	
			NO 961707	A	19960429		
EP 727072	A1	19960821	EP 94931408	A	19941018	199638	
			WO 94US11890	A	19941018		
BR 9407964	A	19961203	BR 947964	A	19941018	199703	
			WO 94US11890	A	19941018		
HU 74351	T	19961230	WO 94US11890	A	19941018	199714	
			HU 961130	A	19941018		
NZ 275027	A	19970424	NZ 275027	A	19941018	199723	
			WO 94US11890	A	19941018		
JP 9504634	W	19970506	WO 94US11890	A	19941018	199728	
			JP 95513242	A	19941018		
AU 686270	B	19980205	AU 9480984	A	19941018	199813	
US 5465206	B1	19980421	US 93146515	A	19931101	199823	
CA 2175473	C	19990831	CA 2175473	A	19941018	200002	
			WO 94US11890	A	19941018		
SG 69116	A1	19991221	SG 967551	A	19941018	200006	
US 6032133	A	20000229	US 93146515	A	19931101	200018	
			US 95552586	A	19951103		
KR 237935	B1	20000115	WO 94US11890	A	19941018	200114	
			KR 96702252	A	19960501		
HU 219257	B	20010328	WO 94US11890	A	19941018	200124	
			HU 961130	A	19941018		
US 6408284	B1	20020618	US 93146515	A	19931101	200244	
			US 95552586	A	19951103		
			US 99330929	A	19990611		

7/TI,PY/38 (Item 33 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Telephony system for providing ANI and DNIS - has trunk adaptor receive ANI or DNIS from network and provides ANI or DNIS to host processor via VRU

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
EP 431748	A	19910612	EP 90311895	A	19901030	199124	B
JP 3160859	A	19910710	JP 90292241	A	19901031	199134	
US 5103449	A	19920407	US 89432133	A	19891103	199217	
EP 431748	A3	19920603	EP 90311895	A	19901030	199332	
EP 431748	B1	19951227	EP 90311895	A	19901030	199605	
DE 69024470	E	19960208	DE 624470	A	19901030	199611	
			EP 90311895	A	19901030		

7/TI,PY/39 (Item 34 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Data retrieval from encrypted files requiring authorisation - using encryption key enabling data retrieval and authenticated credit signal limiting amount of data to be removed from files

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 8802202	A	19880324	WO 87US2301	A	19870908	198813	B
AU 8780247	A	19880407				198827	
EP 282570	A	19880921	EP 87906513	A	19870908	198838	
NO 8802023	A	19880829				198840	
DK 8802547	A	19880509				198844	
JP 1501274	W	19890427	JP 87505888	A	19870908	198923	
US 4932055	A	19900605	US 86905775	A	19860910	199026	

AU 9056802	A	19900927			199046
US 5010571	A	19910423	US 86905775	A	19860910 199120
CA 1296104	C	19920218			199214
EP 282570	B1	19940622	EP 87906513	A	19870908 199424
			WO 87US2301	A	19870908
DE 3750131	G	19940728	DE 3750131	A	19870908 199429
			EP 87906513	A	19870908
			WO 87US2301	A	19870908
NO 302209	B1	19980202	WO 87US2301	A	19870908 199812
			NO 882023	A	19880509

7/3,K/26 (Item 21 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

013859853 **Image available**
WPI Acc No: 2001-344065/200137
XRPX Acc No: N01-249207

**Card-based system for electronically transferring funds in real time
using Internet-based zero intrinsic value smart card has vendor account
database and customer account database**

Patent Assignee: MCDONALD I (MCDO-I); SCHNEIDER Y (SCHN-I)

Inventor: MCDONALD I; SCHNEIDER Y

Number of Countries: 002 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2310151	A1	20001202	CA 2310151	A	20000530	200137 B
US 20030080186	A1	20030501	US 99137784	P	19990602	200331
			US 2000580940	A	20000530	
			US 2002260445	A	20020927	

Priority Applications (No Type Date): US 99137784 P 19990602; US 2000580940
A 20000530; US 2002260445 A 20020927

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
CA 2310151	A1	E	104	G07F-019/00	
US 20030080186	A1			G06K-005/00	Provisional application US 99137784

CIP of application US 2000580940

**... electronically transferring funds in real time using Internet-based
zero intrinsic value smart card has vendor account database and
customer account database**

Abstract (Basic):

... A system control center maintains a **vendor** account database
and a customer account database (CADB). The latter associates each
customer account number...

...unique customer account number, for storing the sub-account credit
balance corresponding to the specified **vendor**. The CADB also receives
the customer transaction data transmitted by the merchant terminal, for
adjusting the **customer** sub **account** value up or down in response
to the customer transaction data.

... a block diagram illustrating the interconnections between the
system control center and specified vehicle data **communications**
elements...

7/3,K/28 (Item 23 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

013648529 **Image available**
WPI Acc No: 2001-132741/200114
XRPX Acc No: N01-398675

**Integrated trade supporting solution, involves automatically changing
home page and web catalog built up by web site automatic creation system
if buyer or vendor information is changed**

Patent Assignee: CHAOS TRADE INT INC (CHAO-N); CHAOSTRADE INT INC (CHAO-N)

Inventor: KIM W B; KIM W

Number of Countries: 094 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2000030235	A	20000605	KR 20006878	A	20000214	200114 B
WO 200159681	A1	20010816	WO 2001KR212	A	20010214	200160
AU 200136132	A	20010820	AU 200136132	A	20010214	200175

Priority Applications (No Type Date): KR 20006878 A 20000214

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

KR 2000030235 A G06F-019/00

WO 200159681 A1 E 30 G06F-019/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO
RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200136132 A G06F-019/00 Based on patent WO 200159681

... changing home page and web catalog built up by web site automatic
creation system if buyer or vendor information is changed

Abstract (Basic):

... A buyer or vendor uses the Internet trade automatic
transaction system (10) in the manager's server to view...
... If the buyer or vendor wants to add some information to,
modify or delete the merchandise or company information, the buyer or
vendor certified through the buyer certification system (50) or the
vendor certification system (40) changes any of his/her information
directly by using the remote data...

...web catalog built up by the web site automatic creation system is
automatically changed upon change of the buyer or vendor
information .

...

...business process from any initial inquiry until success in transactions
between the buyer and the vendor on the computer communication
network is maximized. Enables the user to access the web site at
his/her office...

...information depending upon the market conditions. Enables various
business data to be shared on the communications network by
industrial fields and business categories...

... Vendor certification system (40)

7/3,K/29 (Item 24 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2003 Thomson Derwent. All rts. reserv.

013326212 **Image available**

WPI Acc No: 2000-498151/200044

XRFX Acc No: N00-369183

Communication network for accessing wide area internetwork via switched
telephone network, redirects call from premises terminals to first group
of numbers, to second group of numbers

Patent Assignee: BELL ATLANTIC NETWORKS SERVICES INC (BELL-N)

Inventor: BENASH R; D'ANDREA K P

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6084892	A	20000704	US 97815363	A	19970311	200044 B
			US 97816229	A	19970312	

Priority Applications (No Type Date): US 97816229 A 19970312; US 97815363 A
19970311

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 6084892 A 29 H04L-012/66 CIP of application US 97815363

Communication network for accessing wide area internetwork via switched telephone network, redirects call from premises terminals...

Abstract (Basic):

... A trigger is actuated based on conditions specified by internetwork service providers (62,64,66). When the trigger is actuated, a call from premises terminals (14,15...
...numbers, for establishing link between terminals and access servers and gateway router (22) to service providers .
... INDEPENDENT CLAIM is also included for a method for providing alternate access to internetwork service providers .
...
...Permits customers to access information through variety of communication facilities offering service at multiple selectable speeds of access and different types of connectivity. Offers...

...Internetwork service providers (62,64,66
Title Terms: COMMUNICATE ;

7/3,K/32 (Item 27 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

012734556 **Image available**
WPI Acc No: 1999-540673/199945
XRPX Acc No: N99-400733

Message format conversion apparatus for data conversion and load balancing in computer network
Patent Assignee: SABRE GROUP INC (SABR-N); SABRE INC (SABR-N)
Inventor: AKSHAYAKUMAR S; BAMFORTH J; BUCKLEY K; HUBER G; KARRA S; SHENOY A ; THORPE K P

Number of Countries: 084 Number of Patents: 005

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9944155	A2	19990902	WO 99US4070	A	19990225	199945 B
AU 9927881	A	19990915	AU 9927881	A	19990225	200004
US 6330617	B1	20011211	US 9831671	A	19980227	200204
JP 2002505482	W	20020219	WO 99US4070	A	19990225	200216
			JP 2000533836	A	19990225	
US 6470394	B1	20021022	US 9831671	A	19980227	200273
			US 2000686998	A	20001012	

Priority Applications (No Type Date): US 9831671 A 19980227; US 2000686998 A 20001012

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9944155 A2 E 35 G06F-017/30

Designated States (National): AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ UG ZW

AU 9927881 A G06F-017/30 Based on patent WO 9944155

US 6330617 B1 G06F-015/16

JP 2002505482 W 39 G06F-013/00 Based on patent WO 9944155

US 6470394 B1 G06F-013/00 Div ex application US 9831671

Message format conversion apparatus for data conversion and load balancing in computer network

Abstract (Basic):

... Data in a variable field **message** is converted to a fixed format **message**. The variable field **message** has a varying length and fields of varying types of data. The corresponding fixed format **message** has fields of fixed data type and length, which facilitates parsing and processing of data from the **variable** field **message**. **Customers** for the **data** conversion or other processing are load balanced among multiple servers sharing load level information.

... INDEPENDENT CLAIMS are included for; a system for converting a variable field **message** into a fixed format **message**; a computer implemented **message** format conversion method; an apparatus for load balancing of processing provided by multiple server machines **interfaced** with a client; a method for load balancing of processing provided by multiple server machines **interfaced** with a client...

...load balancing between machines in a computer network in computer reservation system e.g. travel **agents** and booking airline reservations or hotel reservations etc...

...Provides for computer-implemented **message** format conversion...

...Travel **agent** machines (114,115...

...Service **provider** machines (124,125...

Title Terms: **MESSAGE** ;

7/3,K/34 (Item 29 from file: 350)
DIALOG(R) File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

012436453 **Image available**
WPI Acc No: 1999-242561/199920
XRPX Acc No: N99-180412

Service provider interfacing apparatus for CDMA system

Patent Assignee: QUALCOMM INC (QUAL-N)

Inventor: KARMI G

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5884157	A	19990316	US 96692289	A	19960802	199920 B

Priority Applications (No Type Date): US 96692289 A 19960802

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5884157	A		6	H04M-015/00	

Service provider interfacing apparatus for CDMA system

Abstract (Basic):

... A home location register (HLR) **interface** facility is provided in between HLR (102) and **different customer** service databases. The **register** has a data record that includes information about subscriber necessary to couple with a standardized protocol. A general **interface** (104) coupled to register receives database information in different protocols and translates it to standardized...

... Data is provided from base station (112) to mobile switching center (MSC) (44) through wireline **communications** HLR (46) and MSC **communicates** using standardized messaging protocol...

...For subscriber billing in CDMA based cellular telephone **communication** system...

...Resolves association between subscriber's number and identity of secondary source **provider** by generated **interface** facility, for billing purpose...

...The figure shows block diagram of connection of primary service
provider marketing facilities, to secondary service providers .

...

...General interface (104

Technology Focus:

... INDUSTRIAL STANDARD - Standardized protocols used for
communication between HLR and MSC is described in TIA standard IS-41.

...Title Terms: INTERFACE ;

7/3,K/37 (Item 32 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2003 Thomson Derwent. All rts. reserv.

010284648 **Image available**

WPI Acc No: 1995-185907/199524

Related WPI Acc No: 1997-179511; 1999-404059

XRPX Acc No: N95-145555

Electronic bill payment system - uses bill payment network through which
participating customers pay bills to universally identified billers using
agreed set of protocols

Patent Assignee: VISA INT SERVICE ASSOC (VISA-N); VISA INT (VISA-N)

Inventor: HILT J J; HODGES R; PARDUE S W; POWAR W L

Number of Countries: 061 Number of Patents: 017

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9512859	A1	19950511	WO 94US11890	A	19941018	199524 B
AU 9480984	A	19950523	AU 9480984	A	19941018	199535
US 5465206	A	19951107	US 93146515	A	19931101	199550
NO 9601707	A	19960625	WO 94US11890	A	19941018	199636
			NO 961707	A	19960429	
EP 727072	A1	19960821	EP 94931408	A	19941018	199638
			WO 94US11890	A	19941018	
BR 9407964	A	19961203	BR 947964	A	19941018	199703
			WO 94US11890	A	19941018	
HU 74351	T	19961230	WO 94US11890	A	19941018	199714
			HU 961130	A	19941018	
NZ 275027	A	19970424	NZ 275027	A	19941018	199723
			WO 94US11890	A	19941018	
JP 9504634	W	19970506	WO 94US11890	A	19941018	199728
			JP 95513242	A	19941018	
AU 686270	B	19980205	AU 9480984	A	19941018	199813
US 5465206	B1	19980421	US 93146515	A	19931101	199823
CA 2175473	C	19990831	CA 2175473	A	19941018	200002
			WO 94US11890	A	19941018	
SG 69116	A1	19991221	SG 967551	A	19941018	200006
US 6032133	A	20000229	US 93146515	A	19931101	200018
			US 95552586	A	19951103	
KR 237935	B1	20000115	WO 94US11890	A	19941018	200114
			KR 96702252	A	19960501	
HU 219257	B	20010328	WO 94US11890	A	19941018	200124
			HU 961130	A	19941018	
US 6408284	B1	20020618	US 93146515	A	19931101	200244
			US 95552586	A	19951103	
			US 99330929	A	19990611	

Priority Applications (No Type Date): US 93146515 A 19931101; US 95552586 A
19951103; US 99330929 A 19990611

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9512859 A1 E 58 G06F-157/00

Designated States (National): AM AT AU BB BG BR BY CA CH CN CZ DE DK EE
ES FI GB GE HU JP KE KG KP KR KZ LK LR LT LU LV MD MG MN MW NL NO NZ PL
PT RO RU SD SE SI SK TJ TT UA UZ VN

Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT KE LU MC

MW NL OA PT SD SE SZ

AU 9480984	A		G06F-019/00	Based on patent WO 9512859
US 5465206	A	27	G06F-157/00	
NO 9601707	A		G06F-017/00	
EP 727072	A1 E	58	G06F-017/60	Based on patent WO 9512859
Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LI LU MC				
NL PT SE				
BR 9407964	A		G06F-157/00	Based on patent WO 9512859
HU 74351	T		G06F-019/00	Based on patent WO 9512859
NZ 275027	A		G06F-017/60	Based on patent WO 9512859
JP 9504634	W	62	G06F-019/00	Based on patent WO 9512859
AU 686270	B		G06F-017/60	Previous Publ. patent AU 9480984
				Based on patent WO 9512859
US 5465206	B1	2	G06F-157/00	
CA 2175473	C E		G06F-017/60	Based on patent WO 9512859
SG 69116	A1		G06F-157/00	
US 6032133	A		G06F-017/60	Cont of application US 93146515
				Cont of patent US 5465206
KR 237935	B1		G06F-017/60	
HU 219257	B		G06F-019/00	Previous Publ. patent HU 74351
				Based on patent WO 9512859
US 6408284	B1		G06F-017/60	Cont of application US 93146515
				Cont of application US 95552586
				Cont of patent US 5465206
				Cont of patent US 6032133

...Abstract (Basic): elements. The system operates using an agreed set of protocols which include data exchange and **message** protocols as well as operating regulations which bind and direct the activities of the participants...

...USE/ADVANTAGE - Allows customer to direct their bank, **agent** of their bank, or non-bank bill pay service bureau to pay amounts owed to merchants, service **providers** and other billers who bill customers for amounts owed...

...Abstract (Equivalent): data packet and provides the biller data in a form used by the biller to **update** the **consumer**-biller **account** to reflect a credit based on to the payment amount...

7/3,K/39 (Item 34 from file: 350)
 DIALOG(R)File 350:Derwent WPIX
 (c) 2003 Thomson Derwent. All rts. reserv.

007458019 **Image available**
 WPI Acc No: 1988-091953/198813
 XRPX Acc No: N88-069462

Data retrieval from encrypted files requiring authorisation - using encryption key enabling data retrieval and authenticated credit signal limiting amount of data to be removed from files
 Patent Assignee: TITAN LINKABIT CORP (TITA-N); TITAN LINKAGE & CABLE (TITA-N); CABLE HOME COMMUNICATION CORP (CABL-N); TITAN CORP (TITA-N); CABLE/HOME COMMUNIC CORP (CABL-N); M/A-COM GOVERNMENT (MACO-N); CABLE/HOME COMMUNICATION CORP (CABL-N)

Inventor: KATZNELSON R D
 Number of Countries: 017 Number of Patents: 013
 Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 8802202	A	19880324	WO 87US2301	A	19870908	198813 B
AU 8780247	A	19880407				198827
EP 282570	A	19880921	EP 87906513	A	19870908	198838
NO 8802023	A	19880829				198840
DK 8802547	A	19880509				198844
JP 1501274	W	19890427	JP 87505888	A	19870908	198923
US 4932055	A	19900605	US 86905775	A	19860910	199026
AU 9056802	A	19900927				199046

US 5010571	A	19910423	US 86905775	A	19860910	199120
CA 1296104	C	19920218				199214
EP 282570	B1	19940622	EP 87906513	A	19870908	199424
			WO 87US2301	A	19870908	
DE 3750131	G	19940728	DE 3750131	A	19870908	199429
			EP 87906513	A	19870908	
			WO 87US2301	A	19870908	
NO 302209	B1	19980202	WO 87US2301	A	19870908	199812
			NO 882023	A	19880509	

Priority Applications (No Type Date): US 86905775 A 19860910

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
-----------	------	-----	----	----------	--------------

WO 8802202	A	E	42		
------------	---	---	----	--	--

Designated States (National): AU DK JP NO

Designated States (Regional): AT BE CH DE FR GB IT LU NL SE

EP 282570	A	E			
-----------	---	---	--	--	--

Designated States (Regional): AT BE CH DE FR GB IT LI LU NL SE

US 4932055	A		1		
------------	---	--	---	--	--

US 5010571	A		14		
------------	---	--	----	--	--

EP 282570	B1	E	25	H04L-009/00	Based on patent WO 8802202
-----------	----	---	----	-------------	----------------------------

Designated States (Regional): AT BE CH DE FR GB IT LI LU NL SE

DE 3750131	G			H04L-009/00	Based on patent EP 282570
------------	---	--	--	-------------	---------------------------

Based on patent WO 8802202

NO 302209	B1			H04L-009/32	Previous Publ. patent NO 8802023
-----------	----	--	--	-------------	----------------------------------

...Abstract (Equivalent): amount of data to be retrieved from the files.

The encryption key is encrypted for **communication** to the customer terminals in unique unit keys that are stored in the respective customer...

...retrieved from files is provided to the authorisation terminal. The memory includes data files of **different data vendors**. The **customer** terminal separately **records** the retrieval of data from the files of the different **vendors**. USE - For retrieval of data from CD-ROM memory containing encrypted data files from which...

8/TI,PY/1 (Item 1 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Sports commemorator for displaying sports-related object e.g. golf ball, has forward and rearward interfaces that secure cover and layer when object or picture is displayed on forward portion

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020108286	A1	20020815	US 2001783366	A	20010214	200269 B

8/TI,PY/2 (Item 2 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Method for registered security owners and owners of bearer securities to take remote decisions, comprises use of Internet with collecting agent, central financial establishment, bank and trustee

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200237204	A2	20020510	WO 2001FR3424	A	20011106	200245 B
FR 2816424	A1	20020510	FR 200014161	A	20001106	200245
AU 200223754	A	20020515	AU 200223754	A	20011106	200258
FR 2821189	A1	20020823	FR 20012251	A	20010220	200263

8/TI,PY/3 (Item 3 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Transaction validation system e.g. for shipment transaction, processes transaction information by determining whether information satisfies profile of authorized users and generates information for auditing transaction

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200171603	A2	20010927	WO 2001US40316	A	20010316	200211 B
AU 200151721	A	20011003	AU 200151721	A	20010316	200211

8/TI,PY/4 (Item 4 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Accounting data routing system for use in Internet, includes electronic billing exchange which permits customer service providers to access any billing service provider to obtain billing information

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200042551	A2	20000720	WO 2000US624	A	20000111	200046 B
AU 200025004	A	20000801	AU 200025004	A	20000111	200054
CN 1343338	A	20020403	CN 2000804971	A	20000111	200247
EP 1224582	A2	20020724	EP 2000903227	A	20000111	200256
			WO 2000US624	A	20000111	
JP 2003502721	W	20030121	JP 2000594058	A	20000111	200308
			WO 2000US624	A	20000111	

8/3,K/4 (Item 4 from file: 350)
DIALOG(R) File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

013342724 **Image available**
WPI Acc No: 2000-514663/200046
XRPX Acc No: N00-380402

**Accounting data routing system for use in Internet, includes electronic
billing exchange which permits customer service providers to access
any billing service provider to obtain billing information**

Patent Assignee: CHASE MANHATTAN BANK (CHAS-N)

Inventor: BRACO R A; FEINBERG L A; FELIX J Y; LAWTON K V; MACARTHUR C;
RYKOWSKY W

Number of Countries: 090 Number of Patents: 005

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200042551	A2	20000720	WO 2000US624	A	20000111	200046 B
AU 200025004	A	20000801	AU 200025004	A	20000111	200054
CN 1343338	A	20020403	CN 2000804971	A	20000111	200247
EP 1224582	A2	20020724	EP 2000903227	A	20000111	200256
			WO 2000US624	A	20000111	
JP 2003502721	W	20030121	JP 2000594058	A	20000111	200308
			WO 2000US624	A	20000111	

Priority Applications (No Type Date): US 99241043 A 19990201; US 99115925 P
19990114

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200042551 A2 E 37 G06F-017/60

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN
CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE
SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200025004 A G06F-017/60 Based on patent WO 200042551

CN 1343338 A G06F-017/60

EP 1224582 A2 E G06F-017/60 Based on patent WO 200042551

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LI
LU MC NL PT SE

JP 2003502721 W 35 G06F-017/60 Based on patent WO 200042551

**Accounting data routing system for use in Internet, includes electronic
billing exchange which permits customer service providers to access
any billing service provider to obtain billing information**

Abstract (Basic):

... Billing service providers (12,22) and customer service providers
(14,24) **communicate** about data from respective billing parties (16)
to customers (18). An electronic billing exchange (50) **communicates**
with the service providers to enable access of the billing service
providers by any of...

11/TI,PY/1 (Item 1 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

CONSTRUCTION SUPPORT DEVICE

PUBLISHED: November 22, 2002 (20021122)

11/TI,PY/2 (Item 2 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

DAM REFUSE REMOVAL SUPPORT DEVICE

PUBLISHED: July 05, 2002 (20020705)

11/TI,PY/3 (Item 3 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

COMMODITY INFORMATION PROVIDING SYSTEM, COMMODITY INFORMATION PROVIDING
METHOD AND COMPUTER-READABLE STORAGE MEDIUM

PUBLISHED: June 14, 2002 (20020614)

11/TI,PY/4 (Item 4 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

SYSTEM AND METHOD FOR PURCHASE

PUBLISHED: March 22, 2002 (20020322)

11/TI,PY/5 (Item 5 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

PATENT ON COMMODITY ORDERING/PURCHASING METHOD FOR ELECTRONIC COMMERCE
UTILIZING TELEPHONE LINE AND CELLULAR PHONE OR THE LIKE, AND ITS
LIQUIDATION SYSTEM

PUBLISHED: February 20, 2002 (20020220)

11/TI,PY/6 (Item 6 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

ON-VEHICLE COMMUNICATION DEVICE, AND COMMUNICATION SYSTEM

PUBLISHED: October 16, 2001 (20011016)

11/TI,PY/7 (Item 7 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

ASSET TRANSACTION METHOD

PUBLISHED: November 14, 2000 (20001114)

11/TI,PY/8 (Item 8 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

CONTRACT INFORMATION RECEIVER

PUBLISHED: October 25, 1990 (19901025)

11/TI,PY/9 (Item 9 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

CABLE TV SERVICE SYSTEM

PUBLISHED: February 15, 1986 (19860215)

11/TI,PY/10 (Item 10 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

PAY TELECASTING SYSTEM

PUBLISHED: August 13, 1982 (19820813)

11/TI,PY/11 (Item 1 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Network-based insurance claim processing method involves providing selected supplier with claim data file access for electronically attaching documents related to completed tasks

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030028404	A1	20030206	US 2001286976	P	20010430	200339 B
			US 2002134448	A	20020430	

11/TI,PY/12 (Item 2 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Business application software navigation method, involves simultaneously displaying icons representing specific categories, to access information contained in software application or database

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020186254	A1	20021212	US 2001878577	A	20010611	200330 B
WO 2002101591	A1	20021219	WO 2002US17306	A	20020603	200330

11/TI,PY/13 (Item 3 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Integrated manufacturing system for manufacturing, e.g. t-shirts, comprises web application server, manufacturing application, computer network, and supplier facility

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200316609	A2	20030227	WO 2002US26588	A	20020821	200324 B
US 20030125972	A1	20030703	US 2001313879	P	20010821	200345
			US 2002389209	P	20020614	
			US 2002224877	A	20020821	

11/TI,PY/14 (Item 4 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Network-based tender system for preparation and posting of tender documents and submission of tenders, uses a network to communicate large amounts of data and to generate requests for quotations for goods and services

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200288867	A2	20021107	WO 2001SG71	A	20010426	200280 B

11/TI,PY/15 (Item 5 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Project information distribution method e.g. for construction plans,
involves permitting subscribers to access specific project information in
server based on registration

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020087617	A1	20020704	US 2000752048	A	20001229	200271 B

11/TI,PY/16 (Item 6 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Computer implemented transaction processing e.g. for e-commerce, includes
receiving at a server computer from a client computer transaction data
that includes product identifier, testing identified product and storing
the results

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
EP 1154362	A1	20011114	EP 2001201591	A	20010502	200207 B
AU 200143741	A	20011115	AU 200143741	A	20010507	200207
CA 2344557	A1	20011108	CA 2344557	A	20010503	200207
NO 200102252	A	20011109	NO 20012252	A	20010507	200207
NZ 511441	A	20011130	NZ 511441	A	20010501	200207
BR 200101804	A	20011218	BR 20011804	A	20010508	200209
JP 2002049804	A	20020215	JP 2001137390	A	20010508	200215
CN 1323011	A	20011121	CN 2001119225	A	20010508	200218
KR 2002007982	A	20020129	KR 200124550	A	20010507	200253
ZA 200103529	A	20020828	ZA 20013529	A	20010502	200264
TW 501042	A	20020901	TW 2001110985	A	20010511	200334

11/TI,PY/17 (Item 7 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

System for listing information relating to a construction project over a
communication network in an on-line database stored at a server in order
to create project quantities

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200188740	A1	20011122	WO 2001US12525	A	20010417	200205 B
AU 200153617	A	20011126	AU 200153617	A	20010417	200222
US 6393410	B1	20020521	US 2000570087	A	20000512	200239

11/TI,PY/18 (Item 8 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Transportation contract negotiation system for Internet applications,
accesses and reviews database and submits their bids for transportation
lanes through computer network

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200157614	A2	20010809	WO 2001US3251	A	20010201	200158 B
AU 200136609	A	20010814	AU 200136609	A	20010201	200173
US 20010047284	A1	20011129	US 2000178919	A	20000201	200202
			US 2001775265	A	20010201	

11/TI,PY/19 (Item 9 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Electronic commerce logistics management system sends notification of
shipment to provider and customer in response to selected carriers used

in transporting product from provider to customer

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200113261	A1	20010222	WO 2000US22572	A	20000817	200143 B
AU 200069123	A	20010313	AU 200069123	A	20000817	200143

11/TI,PY/20 (Item 10 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Network based human resources service portal apparatus for web-based professional service providers, manages and records transactions in external suppliers, recruiters, job and resume bulletin boards on web

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200103034	A1	20010111	WO 2000US17948	A	20000629	200138 B
AU 200062020	A	20010122	AU 200062020	A	20000629	200138
EP 1198772	A1	20020424	EP 2000948541	A	20000629	200235
			WO 2000US17948	A	20000629	
JP 2003504733	W	20030204	WO 2000US17948	A	20000629	200320
			JP 2001508750	A	20000629	

11/TI,PY/21 (Item 11 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Order placement for building construction materials, by entering job identification information into ordering program which displays selected construction phase specific categorization table

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6134557	A	20001017	US 98197191	A	19981120	200115 B

11/TI,PY/22 (Item 12 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Automatic internet transactions clearing system has funds controller for making payments from funds received from parties in accordance with payment directions set by clearing operator

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200057337	A1	20000928	WO 2000US8284	A	20000324	200107 B
AU 200040406	A	20001009	AU 200040406	A	20000324	200108

11/TI,PY/23 (Item 13 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Testing system for submarine weapon fire control system, comprises data extractor connectable to launch test vehicle provided with data recorder and sensor before, during and after launching from tube

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6067851	A	20000530	US 98168333	A	19981005	200042 B

11/TI,PY/24 (Item 14 from file: 350)

DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Work care setting system for household electric appliance e.g. air conditioner - determines suitable setting schedule from desired setting schedule of customer in terminal equipments which transfer data to centralised controller that transmits updated setting schedule data to contractor

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 9259180	A	19971003	JP 9662312	A	19960319	199750 B

11/TI,PY/25 (Item 15 from file: 350)
 DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Requisition tracking system for handling customer orders for variety of suppliers - channels customer requisition orders to internal suppliers and outside vendors , and processes invoices at central computer for all suppliers

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9428497	A1	19941208	WO 94US5046	A	19940509	199503 B
AU 9467847	A	19941220	AU 9467847	A	19940509	199512
			WO 94US5046	A	19940509	
EP 651898	A1	19950510	EP 94916040	A	19940509	199523
			WO 94US5046	A	19940509	
AU 670879	B	19960801	AU 9467847	A	19940509	199638
JP 8500201	W	19960109	WO 94US5046	A	19940509	199642
			JP 95500669	A	19940509	
CN 1110068	A	19951011	CN 94190313	A	19940509	199735
US 5694551	A	19971202	US 9363755	A	19930520	199803
			US 95427495	A	19950424	
MX 190868	B	19990106	MX 943705	A	19940519	200051
RU 2183854	C2	20020620	WO 94US5046	A	19940509	200254
			RU 95105533	A	19940509	

11/3,K/8 (Item 8 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2003 JPO & JAPIO. All rts. reserv.

03287256 **Image available**
CONTRACT INFORMATION RECEIVER

PUB. NO.: 02-262756 [JP 2262756 A]
PUBLISHED: October 25, 1990 (19901025)
INVENTOR(s): OI SHINICHI
TASHIRO SHIGERU
APPLICANT(s): TOSHIBA CORP [000307] (A Japanese Company or Corporation), JP
(Japan)
APPL. NO.: 01-081479 [JP 8981479]
FILED: April 03, 1989 (19890403)
JOURNAL: Section: E, Section No. 1021, Vol. 15, No. 9, Pg. 148,
January 09, 1991 (19910109)

JAPIO CLASS: 44.4 (COMMUNICATION -- ...

...Service Automation); 44.5 (COMMUNICATION --

ABSTRACT

...CONSTITUTION: When a broadcast **supplier** responds to the call and the inversion of polarity is detected by a call issuing...

... reception start pulse transmits an ID stored in an ID memory 13 to the broadcast **supplier**, and issues the transmission request of the contract information. The broadcast **supplier** responds to the ID and the transmission request of the contact information, and returns the...

... information of the contract information based on a contracted content with a chargeable broadcast reception **contractor** having the chargeable broadcast receiver of the ID. The contract information is stored in a...

11/3,K/10 (Item 10 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2003 JPO & JAPIO. All rts. reserv.

00980884 **Image available**
PAY TELECASTING SYSTEM

PUB. NO.: 57-131184 [JP 57131184 A]
PUBLISHED: August 13, 1982 (19820813)
INVENTOR(s): HIDA KATSUMI
APPLICANT(s): ALPS ELECTRIC CO LTD [001009] (A Japanese Company or Corporation), JP (Japan)
APPL. NO.: 56-016240 [JP 8116240]
FILED: February 05, 1981 (19810205)
JOURNAL: Section: E, Section No. 142, Vol. 06, No. 230, Pg. 45,
November 16, 1982 (19821116)

JAPIO CLASS: 44.6 (COMMUNICATION --

ABSTRACT

... are inputted to a switching attenuator 6 and a data receiver 3, respectively, by a **distributor** 2. Subsequently, the composite data signal is demodulated by the receiver 3, is inputted a data processor 4, a code of the composite data signal is compared with a **contractor** 's code of an ROM5, and unfair viewing and listening of pay telecast is prevented...

11/3,K/24 (Item 14 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

011565011 **Image available**
WPI Acc No: 1997-541492/199750
XRPX Acc No: N97-450826

Work care setting system for household electric appliance e.g. air conditioner - determines suitable setting schedule from desired setting schedule of customer in terminal equipments which transfer data to centralised controller that transmits updated setting schedule data to contractor

Patent Assignee: FUJITSU GENERAL LTD (GENH)
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 9259180	A	19971003	JP 9662312	A	19960319	199750 B

Priority Applications (No Type Date): JP 9662312 A 19960319

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 9259180	A		6	G06F-017/60	

... terminal equipments which transfer data to centralised controller that transmits updated setting schedule data to contractor

...Abstract (Basic): The transmitter sends the updated setting schedule data to the control apparatus (3) of a contractor (30) through a communication line (L1...

...and established from the setting schedule, such as the desired schedule of the customer and seller , in the terminal equipments...

11/3,K/25 (Item 15 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

010121827 **Image available**
WPI Acc No: 1995-023078/199503
XRPX Acc No: N95-017875

Requisition tracking system for handling customer orders for variety of suppliers - channels customer requisition orders to internal suppliers and outside vendors , and processes invoices at central computer for all suppliers

Patent Assignee: MOORE BUSINESS FORMS INC (MOOF); MOORE USA INC (MOOF)
Inventor: DOYLE J D; GROTH D P; HOHOLIK A P
Number of Countries: 053 Number of Patents: 009
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9428497	A1	19941208	WO 94US5046	A	19940509	199503 B
AU 9467847	A	19941220	AU 9467847	A	19940509	199512
			WO 94US5046	A	19940509	
EP 651898	A1	19950510	EP 94916040	A	19940509	199523
			WO 94US5046	A	19940509	
AU 670879	B	19960801	AU 9467847	A	19940509	199638
JP 8500201	W	19960109	WO 94US5046	A	19940509	199642
			JP 95500669	A	19940509	
CN 1110068	A	19951011	CN 94190313	A	19940509	199735
US 5694551	A	19971202	US 9363755	A	19930520	199803
			US 95427495	A	19950424	
MX 190868	B	19990106	MX 943705	A	19940519	200051
RU 2183854	C2	20020620	WO 94US5046	A	19940509	200254
			RU 95105533	A	19940509	

Priority Applications (No Type Date): US 9363755 A 19930520; US 95427495 A 19950424

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 9428497	A1	E	57	G06F-015/22	

Designated States (National): AT AU BB BG BR BY CA CH CN CZ DE DK ES FI
GB GE HU JP KG KP KR KZ LK LV MD MG MN MW NL NO NZ PL PT RO RU SD SE SK
TJ TT UA UZ VN

Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LU MC NL
OA PT SE

AU 9467847	A		G06F-015/22	Based on patent WO 9428497
EP 651898	A1 E	57	G06F-015/22	Based on patent WO 9428497
Designated States (Regional): BE DE FR GB				
AU 670879	B		G06F-015/22	Previous Publ. patent AU 9467847
				Based on patent WO 9428497
JP 8500201	W	53	G06F-019/00	Based on patent WO 9428497
CN 1110068	A		G06F-017/60	
US 5694551	A	37	G06F-151/00	Cont of application US 9363755
MX 190868	B		G06F-015/002	
RU 2183854	C2		G06F-017/60	Based on patent WO 9428497

Requisition tracking system for handling customer orders for variety of
suppliers - ...

...channels customer requisition orders to internal suppliers and
outside vendors , and processes invoices at central computer for all
suppliers

...Abstract (Basic): The system has a central computer with memory
containing data files and a data communication unit for
communicating with other computers linked to it. The data files hold
data on customers, customer initiated...

...Provides data processing network to handle efficiently all aspects of
customer orders, channelled to central supplier and filled by
departments of central supplier or outside vendors ..

...Abstract (Equivalent): The system has a central computer with memory
containing data files and a data communication unit for
communicating with other computers linked to it. The data files hold
data on customers, customer initiated...

...Provides data processing network to handle efficiently all aspects of
customer orders, channelled to central supplier and filled by
departments of central supplier or outside vendors .

13/TI,PY/1 (Item 1 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Digital content usage rule management system for pay broadcast applications, refers stored content usage rule and outputs content utilization permission data to content user terminal through wireless communication

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
EP 1307050	A2	20030502	EP 200223775	A	20021025	200344 B
US 20030083954	A1	20030501	US 2002278816	A	20021024	200344

13/TI,PY/2 (Item 2 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Automatic account change notification system for use in financial institutions, transmits situation of automatic account change to contractor before automatic account change execution day

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001325451	A	20011122	JP 2000141053	A	20000515	200210 B

16/TI,PY/1 (Item 1 from file: 347)
DIALOG(R)File 347:(c) 2003 JPO & JAPIO. All rts. reserv.

METHOD FOR SUPPLYING DWELLING HOUSE SALES INFORMATION UTILIZING COMPUTER
COMMUNICATION NETWORK

PUBLISHED: October 12, 2001 (20011012)

File 347:JAPIO Oct 1976-2003/Mar(Updated 030703)
(c) 2003 JPO & JAPIO
File 348:EUROPEAN PATENTS 1978-2003/Jul W02
(c) 2003 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20030717,UT=20030710
(c) 2003 WIPO/Univentio
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200346
(c) 2003 Thomson Derwent

Set	Items	Description
S1	142	AU='WILLIAMS B' OR AU='WILLIAMS B E' OR AU='WILLIAMS B E C'
S2	2	AU='WILLIAMS BILL'
S3	61	AU='WILLIAMS W' OR AU='WILLIAMS W E' OR AU='WILLIAMS WILIA- M' OR AU='WILLIAMS WILLIAM'
S4	4	AU='OWENS E' OR AU='OWENS E F'
S5	0	(S1 OR S2 OR S3 OR S4) AND E(1W)BILLING
S6	0	(S1 OR S2 OR S3 OR S4) AND STATUS(1W)CHANG?

STN - Conference Papers Index

L1 82 S (COMMUNICAT? OR INFORM### OR NOTIFI? OR NOTIFY? OR CONVEY? OR
L2 55 S (CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER?) (2N) (ACCOUNT#
L3 188 S ((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDOR?
L4 0 S L1 AND L2 AND L3
L5 0 S L1 AND L3
L6 7885 S COMMUNICAT? OR INFORM### OR NOTIFI? OR NOTIFY? OR CONVEY? OR
L7 56900 S CHANG? OR ALTER### OR TRANSFORM? OR MODIF? OR VARY? OR VARIED
L8 0 S L6 AND L7 AND L3
L9 0 S L3 AND L6
L10 113 S L6 AND L7
L11 0 S L2 AND L10
L12 247 S (3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE (2W) (VENDOR? OR
L13 0 S L6 AND L7 AND L12
L14 0 S L6 AND L12

File 15:ABI/Inform(R) 1971-2003/Jul 22
(c) 2003 ProQuest Info&Learning
File 9:Business & Industry(R) Jul/1994-2003/Jul 21
(c) 2003 Resp. DB Svcs.
File 610:Business Wire 1999-2003/Jul 22
(c) 2003 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 275:Gale Group Computer DB(TM) 1983-2003/Jul 22
(c) 2003 The Gale Group
File 476:Financial Times Fulltext 1982-2003/Jul 22
(c) 2003 Financial Times Ltd
File 624:McGraw-Hill Publications 1985-2003/Jul 21
(c) 2003 McGraw-Hill Co. Inc
File 636:Gale Group Newsletter DB(TM) 1987-2003/Jul 22
(c) 2003 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2003/Jul 22
(c) 2003 The Gale Group
File 613:PR Newswire 1999-2003/Jul 22
(c) 2003 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 16:Gale Group PROMT(R) 1990-2003/Jul 22
(c) 2003 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 634:San Jose Mercury Jun 1985-2003/Jul 20
(c) 2003 San Jose Mercury News
File 148:Gale Group Trade & Industry DB 1976-2003/Jul 22
(c)2003 The Gale Group
File 20:Dialog Global Reporter 1997-2003/Jul 22
(c) 2003 The Dialog Corp.
File 625:American Banker Publications 1981-2003/Jul 22
(c) 2003 American Banker
File 268:Banking Info Source 1981-2003/Jul W2
(c) 2003 ProQuest Info&Learning
File 626:Bond Buyer Full Text 1981-2003/Jul 22
(c) 2003 Bond Buyer
File 267:Finance & Banking Newsletters 2003/Jul 21
(c) 2003 The Dialog Corp.

Set	Items	Description
S1	247672	(COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR CONVEY? OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?) (5N) (CHANG? OR ALTER??? OR TRANSFORM? OR MODIF? OR VARY? OR VARIED OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UPDAT?)
S2	928373	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER?) (2N) (ACCOU- NT? ? OR REGISTER? ? OR RECORD? OR BALANC? OR INFO OR INFORMA- TION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S3	1094864	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDO- R? OR PROVIDER?) OR CONTRACTOR?
S4	898	S1 AND S2 AND S3
S5	27	S1(S) S2(S) S3
S6	8	S5 NOT PD>20000320
S7	7	RD (unique items)
S8	25	(S1(10N) S2) AND S3
S9	23	S8 NOT S5
S10	4	S9 NOT PD>20000320
S11	4	((S1(5N) S3) AND S2) NOT PD>20000320

7/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01839151 04-90142

The branding of private labels

Hill, Suzette

Apparel Industry Magazine v60n6 PP: 72-76 Jun 1999

ISSN: 0192-1878 JRNL CODE: ANM

WORD COUNT: 2438

...TEXT: Photograph Omitted)

Captioned as: Bill Woltz

Oxford, too, provides detailed tracking and analysis for its **customers**, mining **POS data** all the way to store level. "The retailer has maybe 1,000 programs going, so it's important we analyze closely the three to five that we're doing and **notify** the retailer of the **changes**," Lanier says. Manufacturers have found that extending technology initiatives back down the supply chain can be challenging, though, not only because of unsophisticated **contractors**, but also because of spotty telecommunications networks. Perry Manufacturing overcame this issue in 1998 by...

7/3,K/2 (Item 1 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2003 Resp. DB Svcs. All rts. reserv.

2654418 Supplier Number: 02654418 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Real-Time Reality -- Businesses Are Finding That Pretty Fast Is Now Too Slow

(Emergence of e-commerce has resulted in real-time operation by companies, including Kraft Foods, which uses Centra Software's real-time collaboration technology)

Information Week, p 83

December 06, 1999

DOCUMENT TYPE: Journal ISSN: 8750-6874 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2932

ABSTRACT:

...Northfield, IL) is using Centra Software Inc's real-time collaboration technology to help employees **communicate** faster and react to **change** more quickly. Real-time technology is beneficial because it alerts workers to policy and **customer status** changes. In addition, it connects internal enterprise systems so that a change affecting one business...

...its business model. The Web company delivers groceries and offers services, including dry-cleaning, through **third - party providers**. One of the benefits of real-time communications for the firm is that it helps ...

7/3,K/3 (Item 2 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2003 Resp. DB Svcs. All rts. reserv.

1447046 Supplier Number: 01447046 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NCR RESTARTS DATA WAREHOUSE CAMPAIGN TO "PUT IT BACK INTO DATA WAREHOUSING IN A BIG WAY"

(NCR is returning to the data warehousing market by releasing a range of products)

Computergram International, n 2881, p N/A

March 27, 1996

DOCUMENT TYPE: Newsletter ISSN: 0268-716X (United Kingdom)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 600

ABSTRACT:

NCR Corp is returning to data warehousing. It will target potential data warehouse **customers** by launching a Scaleable Data Warehouse program. Up to 80% of potential warehousing customers are...

...support and enhancement services. Hardware includes a Unix-based 5100s symmetric multiprocessing server with Teradata, **Informix**, or Oracle databases plus data **transformation** and information access tools. The Custom Engagement is NCR's full-scale data warehouse implementation program. NCR signed **third party** independent software **vendors** for the program, including Andyne Systems Inc, Business Objects SA, Informix Software Inc, Microsoft Corp...

7/3,K/4 (Item 1 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04548966 Supplier Number: 59133343 (USE FORMAT 7 FOR FULLTEXT)
Success from Failure, A Newsletter with a Vision for the Future To receive information about subscribing to this newsletter including price send request to FirstList, e-mail:mergers@primenet.com - How to Enhance the Value of Your Business.

Richter, Donald W.
Merger & Acquisition Opportunities: FirstList, pNA
Feb, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 4220

... slow-pay problems. They will often walk away from companies that have just a few **customers** that **account** for a high percentage of the company's sales/ They perceive lower risk if customers...Maybe you would be better off if you fire them. When one, two or three **customers** begin to **account** for a high percentage of sales, your internal red flag should go up. Since it...the contrary, some types of business are not considered attractive. For example, some types of **contractors** are very numerous, but have a high failure rate. The same is true of restaurants...services to create a more powerful entity. For example, this is happening in the fast-changing **communications** industry, where advertising agencies, public relations firms and Internet web site developers are merging to...

7/3,K/5 (Item 2 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04548576 Supplier Number: 59132863 (USE FORMAT 7 FOR FULLTEXT)
Success from Failure, A Newsletter with a Vision for the Future To receive information about subscribing to this newsletter including price send request to FirstList, e-mail:mergers@primenet.com.

Mergers & Acquisitions, Companies Seeking: FirstList, pNA
Feb, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 4220

... slow-pay problems. They will often walk away from companies that have just a few **customers** that **account** for a high percentage of the company's sales/ They perceive lower risk if customers...Maybe you would be better off if you fire them. When one, two or three **customers** begin to **account** for a high percentage of sales, your internal red flag should go

up. Since it...the contrary, some types of business are not considered attractive. For example, some types of **contractors** are very numerous, but have a high failure rate. The same is true of restaurants...services to create a more powerful entity. For example, this is happening in the fast-changing **communications** industry, where advertising agencies, public relations firms and Internet web site developers are merging to...

7/3,K/6 (Item 3 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04182492 Supplier Number: 54725120 (USE FORMAT 7 FOR FULLTEXT)
Marketing edge.
Bank Marketing International, pNA
May 19, 1999
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 1924

... In the mid-1990s, several large corporations spent lavishly on data warehouses - vast repositories of **customer information** culled from a variety of internal and external sources - only to watch them flounder from ...

...deposit accounts, mortgage products, commercial loans and ATMs, as well as from a variety of **outside vendors**. At least a dozen projects under way in Fleet's retail bank are using information...

...million customers for 24 months. It is the cornerstone of the bank's \$175-million **customer information** centre, which chief executive Edward Crutchfield recently described as "the soul of our whole corporation...of the warehouse that let bank employees across business lines perform analysis and market segmentation. **Customer data** is **updated** monthly. Driven by an **Informix** Dynamic Server, the warehouse data is fed into Sigma, the bank's data mart, which...

...branch, customer segment or product. Even tellers and in-branch customer service representatives can access **data** about demographics, **customer** profitability and product relationships. Sigma also serves as First Union's customer relationship management system...

7/3,K/7 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

03900038 SUPPLIER NUMBER: 06967948 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Second Annual Directory of Human Resources Services, Products and Suppliers, January 1989. (directory)
Personnel, v66, n1, pD1(167)
Jan, 1989
DOCUMENT TYPE: directory ISSN: 0031-5702 LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 155534 LINE COUNT: 14711

... is a leader in
the contract food service industry. One of
the largest food service **contractors** in the
U.S., Service America provides dining and
vending services in 43 States, the...Transition Group provides:
Executive Outplacement Services ranging from
full service programs for senior management
to **modified** programs for supervisors;
Group Outplacement Services for all levels
of employees involved in plant closings...watches, electronic

musical instruments, mini TV's, music systems, electronic cash registers, computers, and other **consumer** electronic products.

John J. McDonald, President CG Data Corporation, 1575 San Ignacio, Coral Gables, FL...the benefits and providers your employees use against local, regional and national norms. Cincinnati Bell **Information** Systems, Financial and Administrative Support Systems, P.O. Box 1638, 600 Vine St., Cincinnati, OH...s

which can be used as reliable models for the development of a Federal Government

Contractors AAPS (503,402-11246).

Michael Sutton, President

Cathy Pope, Vice-President, Marketing Almar Press, 4105...and information on

in-patient psychiatric care and hospital-based mental health services. Booklets and **data** available on mental health insurance coverage, benefit design, and managed care programs (e.g. mental...

10/3,K/1 (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

02176960 SUPPLIER NUMBER: 20559172 (USE FORMAT 7 OR 9 FOR FULL TEXT)
London Underground sinks 300m pounds sterling into IT backbone. (Government Activity) (Brief Article)
Phillips, Stephen
Computer Weekly, p8(1)
April 30, 1998
DOCUMENT TYPE: Brief Article ISSN: 0010-4787 LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 289 LINE COUNT: 00027

... s 20-year life span. operational costs will be cut by more than u50m.

The **contractor** , to be chosen next month, will bear the cost and risk of implementation under Private...

...receiving income from leasing out spare capacity to third parties.

It is expected that the **contractor** will make the contract pay by striking deals with telecoms firms for mobile phone coverage...

...systems to be co-ordinate centrally by 50 staff.

The project underpins London Underground's **Customer Information Strategy** to install dot matrix displays in stations to **inform** customers of timetable **changes** .

"The architecture will let us disseminate information quickly and reliably from the control centre to...

10/3,K/2 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10407023 SUPPLIER NUMBER: 21034104 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Transforming Lucent's CFO. (Lucent Technologies Inc) (includes related articles) (Cover Story)
Francesconi, Thomas A.
Management Accounting (USA), v80, n1, p22(7)
July, 1998
DOCUMENT TYPE: Cover Story ISSN: 0025-1690 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract
WORD COUNT: 5319 LINE COUNT: 00445

... and systems (related costs included salaries, benefits, overtime, outside services such as for temps and **contractors** , system development, processing, storage, and printing). Benchmarking also revealed that the most efficient CFO organizations...thinking was that inquiries would diminish as more resources were used to pay invoices in **record** time.) **Customers** were **notified** of the **change** in the process, and a telephone contact list was issued for cases where personal assistance...

10/3,K/3 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

09137586 SUPPLIER NUMBER: 18899366 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Europe drags its heels behind stumbling UK. (Gas in Europe: A Special Report)
Thomas, Victoria
Petroleum Economist, v63, n10, p13(3)
Oct, 1996
ISSN: 0306-395X LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2998 LINE COUNT: 00236

... assurances that it will follow proper standards and procedures in the future.

"We appointed a **contractor** to do that work (doorstep selling) on our behalf," a spokesman for Sweb told Petroleum...

...doorstep selling, we ceased that activity immediately."

Sweb has not released the name of the **contractor**.

Problems with full competition

Ironically, one of the main building blocks of a fully competitive...

...often highly inaccurate. In some cases larger-than-usual amounts of money were drawn from **customers accounts** by direct debit without **notification** that the amount had **changed**, and the bills did not indicate that they were based on TransCo estimates.

According to...

10/3,K/4 (Item 1 from file: 268)

DIALOG(R)File 268:Banking Info Source

(c) 2003 ProQuest Info&Learning. All rts. reserv.

00358275 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Speeches and congressional testimony

Anonymous

Quarterly Journal, v17, n4, p43-116, Dec 1998 DOCUMENT TYPE: Journal

Article ARTICLE TYPE: News LANGUAGE: English RECORD TYPE: Abstract

Fulltext

WORD COUNT: 52391

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Some bankers cultivate business contacts in the minority community, as the banks' own suppliers and **contractors**. This can actually prove to be a win-win-win situation. Banks receive quality work...critical systems. Year-2000 compliance currently requires the full attention of information systems experts and **contractors** at banks and the federal banking agencies.

Purchased mortgage servicing rights. Section 303 amends the...critical systems. Year 2000 compliance currently requires the full attention of information systems experts and **contractors** at banks and the Federal banking agencies.

Sec. 303. Purchased Mortgage Servicing Rights Summary: This...70 These industry commenters also stated that they currently require their third party servicers or **contractors** to agree to provisions limiting their use of information.71 Several commenters also noted that...ensure the accuracy of this information, however, the FCRA amendments require that persons who furnish **information** to a **consumer** reporting agency avoid furnishing knowingly inaccurate information, correct and **update** information reported, and **notify** the consumer reporting agency of disputes and account closures.89 It is uncertain whether consumer...about the bank's plan to implement the privacy principles; banks will obtain agreements from **third - party vendors** on a case-by-case basis to comply with the bank's privacy principles; where...also is working closely with the other members of the FFIEC to ensure that the **third - party providers** of bank data processing products and services have comprehensive year-2000 project management programs in...application systems scheduled to be renovated will be reviewed and assessed by a team including **contractors** and OCC programmers. Second, after this team's work is complete, a separate test team of **contractors** and OCC personnel will independently validate and verify the systems' year-2000 compliance. As a...

11/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01721895 03-72885

Today's contractor needs a competitive advantage

Jask, Roger

Air Conditioning, Heating & Refrigeration News v205n7 PP: 26-28 Oct 19, 1998

ISSN: 0002-2276 JRNL CODE: ACHR

WORD COUNT: 1089

ABSTRACT: During these changing times, today's **contractor** must learn to **change** with the industry. **Informed contractors** recognized that they need to become better businessmen and women by developing new skills in...
...TEXT: of ACCA's technical bulletins, manuals, and other training resources.

The site will also contain **consumer information**, including a searchable database of ACCA member-contractors.

EDUCATION

ACCA's education and training programs...

11/3,K/2 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01175336 98-24731

Stay on the Web

Hawn, Matthew

Macworld v13n4 PP: 94-98 Apr 1996

ISSN: 0741-8647 JRNL CODE: MAW

WORD COUNT: 2450

...ABSTRACT: in droves. A potential benefit of an Internet business site is the ability to gather **information** about **customers** via surveys and contests. ...

...TEXT: relatively simple matter to update information quickly, add more E-mail addresses, and get timely **information** to your **customers** 24 hours a day.

The biggest drawback to E-mail servers is the way your...

...Valentine's Day. Godiva collaborated on the design and implementation of the site with a **contractor** that **updates** the **message** and handles the mechanics of the site with a staff of three to four people...what fails.

Another potential benefit of an Internet business site is the ability to gather **information** about your **customers** via surveys and contests. But be careful. The Internet community frowns on unsolicited advertisements and ...

11/3,K/3 (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

01922755 SUPPLIER NUMBER: 18027517 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Stay on the Web: make your Internet site pay off. (includes a list of ten steps for implementing an effective Web presence) (Technology Information) (Cover Story)

Hawn, Matthew

Macworld, v13, n4, p94(5)

April, 1996

DOCUMENT TYPE: Cover Story

ISSN: 0741-8647

LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 3253 LINE COUNT: 00252

... relatively simple matter to update information quickly, add more E-mail addresses, and get timely **information** to your **customers** 24 hours a day.

The biggest drawback to E-mail servers is the way your...

...Valentine's Day. Godiva collaborated on the design and implementation of the site with a **contractor** that **updates** the **message** and handles the mechanics of the site with a staff of three to four people...what fails.

Another potential benefit of an Internet business site is the ability to gather **information** about your **customers** via surveys and contests. But be careful. The Internet community frowns on unsolicited advertisements and...

11/3,K/4 (Item 1 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

05243247 Supplier Number: 47993263 (USE FORMAT 7 FOR FULLTEXT)

USING A THIRD-PARTY GSA

Federal Computer Market Report, p007

Sept 22, 1997

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1388

... resellers, system integrators, value added resellers, OEM's, state and local governments, educational institutions, national **account customers** and end-users).

Based on the information submitted, GSA will choose a category or categories...

...administration is done by the schedule holder, it is still up to the manufacturer to **notify** the schedule **contractor** of any **changes** that may occur including additions, deletions, price reductions, administrative changes, etc.

Marketing/Sales: Having products...

File 348:EUROPEAN PATENTS 1978-2003/Jul W02

(c) 2003 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20030717,UT=20030710

(c) 2003 WIPO/Univentio

Set	Items	Description
S1	55876	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S2	3822	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDOR? OR PROVIDER?) OR CONTRACTOR?
S3	546742	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?
S4	17126	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER- ?) (3N) (ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK- BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S5	286	(S1(5N)S3) AND S2 AND S4
S6	110	(S1(5N)S3) (S) (S2 AND S4)
S7	8	S1(S) (S3(5N)S4) (S) S2
S8	2705	S4(5N) (CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VARY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFE- R? OR ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UP- DAT?)
S9	12	(S3(5N)S8) (S) S2
S10	7	(S1(5N)S3) (S) S8(S) S2
S11	1	(S1(5N)S3) AND (S2(5N)S8)
S12	0	S2(3N) ((E OR ELECTRONIC OR ONLINE OR CYBER OR VIRTUAL? OR - DIGITAL? OR INTERNET OR WEB OR WWW OR COMPUTERI?) (1W) (BILLING OR INVOIC? OR COLLECT? OR RECEIVABLES))
S13	172	S5 AND IC=G06F-017/60
S14	78	S6 AND IC=G06F-017/60

7/TI,PY/1 (Item 1 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

UNITIZED MARKET FOR PRIVATE SECURITIES
MARCHE UNIFIE POUR ACTIFS PRIVES
Publication Year: 2002

7/TI,PY/2 (Item 2 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A METHOD FOR EXECUTING A NETWORK-BASED CREDIT APPLICATION PROCESS
PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE DE CREDIT EN RESEAU
Publication Year: 2001

7/TI,PY/3 (Item 3 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A
NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF
PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE
DANS UN ENVIRONNEMENT DU TYPE CHAINE D'APPROVISIONNEMENT RESEAUTE, ET
PROCEDE ASSOCIE
Publication Year: 2001

7/TI,PY/4 (Item 4 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE
PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ
Publication Year: 2001

7/TI,PY/5 (Item 5 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR LOAD BALANCING REQUESTS AMONG
SERVERS
SYSTEME, PROCEDE ET ARTICLE POUR EQUILIBREUR DE CHARGE DANS UN
ENVIRONNEMENT DE STRUCTURES DE SERVICES
Publication Year: 2001

7/TI,PY/6 (Item 6 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR NETWORK PERFORMANCE
MODELING
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR LA MODELISATION DE
PERFORMANCES BASEE SUR LE COMMERCE ELECTRONIQUE
Publication Year: 2001

7/TI,PY/7 (Item 7 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEMS AND METHODS FOR ELECTRONIC COMMERCE
SYSTEMES ET PROCEDES DE COMMERCE ELECTRONIQUE
Publication Year: 2000

7/TI,PY/8 (Item 8 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION
Publication Year: 1998

7/3,K/7 (Item 7 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00758814 **Image available**

SYSTEMS AND METHODS FOR ELECTRONIC COMMERCE
SYSTEMES ET PROCEDES DE COMMERCE ELECTRONIQUE

Patent Applicant/Assignee:

PARTMINER INC, 432 Park Avenue South, New York, NY 10016, US, US
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

NISSANOFF Daniel, 429 East 52nd Street, New York, NY 10022, US, US
(Residence), US (Nationality), (Designated only for: US)

SCHENECKER Mark Allan, 8135 Spire Court, Colorado Springs, CO 80919, US,
US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

LEASON David, Darby & Darby P.C., 805 Third Avenue, New York, NY
10022-7513, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200072213 A1 20001130 (WO 0072213)

Application: WO 2000US14365 20000524 (PCT/WO US0014365)

Priority Application: US 99135538 19990524

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT

LU LV MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR

TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10033

Fulltext Availability:

Claims

Claim

... 25, wherein the host-approved vendor is one of the host Web site and a
third - party vendor .

100

102

104a

Telephone

Customer

Vendor 104b

102

g;

EDI

nternet

Customer Vendor

102 104c...

...502 506 508 510

RFQ entered Rules-based Account Account Manager

into web -100 engine notifies 40 check against offers tory

Customer -110 application account manager Manager and quotes

databases

504 RFQ is

Some RFQ items are forwarded to

sent...

...and, where practicable, search terms used)

WEST, INTERNET

PROCURE, BUY, PURCHASE, SELECTED OR PREFERRED, VENDOR, SUPPLIER9 QUOTE

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category* Citation of document, with indication, where appropriate...

7/3,K/8 (Item 8 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00443927

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION

Patent Applicant/Assignee:

MCI WORLDCOM INC,
EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,

Inventor(s):

EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,
JUN Fang DI,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9834391 A2 19980806
Application: WO 98US1868 19980203 (PCT/WO US9801868)
Priority Application: US 97794555 19970203; US 97794114 19970203; US
97794689 19970203; US 97807130 19970210; US 97798208 19970210; US
97795270 19970210; US 97797964 19970210; US 97800243 19970210; US
97798350 19970210; US 97797445 19970210; US 97797360 19970210

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
FI GB GE GH GM GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US
UZ VN YU ZW GH GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE
CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML
MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 156226

Fulltext Availability:

Detailed Description

Detailed Description

... by other IP telephony software packages to establish a
connection to this computer.

0 The message may contain additional information about the
specifics of the software package or PC being used for IP
telephony and...

9/TI,PY/1 (Item 1 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE INTERENTREPRISES A ELEMENTS MULTIPLES A ACCES INTERNET
POUR SERVICES DE LOCATION DE VEHICULES
Publication Year: 2002

9/TI,PY/2 (Item 2 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE ETENDU ENTRE ENTREPRISES, A FONCTIONS MULTIPLES,
FONCTIONNANT SUR LE WEB, POUR DES SERVICES DE LOCATION DE VEHICULES
Publication Year: 2002

9/TI,PY/3 (Item 3 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE
PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ
Publication Year: 2001

9/TI,PY/4 (Item 4 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM AND METHOD FOR STREAM-BASED COMMUNICATION IN A COMMUNICATION
SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION FOURNISSANT UN SYSTEME DE
COMMUNICATION EN CONTINU DANS UN ENVIRONNEMENT DE CONFIGURATIONS DE
SERVICES DE COMMUNICATION
Publication Year: 2001

9/TI,PY/5 (Item 5 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR DISTRIBUTED GARBAGE
COLLECTION IN ENVIRONMENT SERVICES PATTERNS
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION EN MATIERE DE RECUPERATION
D'ESPACE REPARTI DANS DES MOTIFS DE SERVICES D'ENVIRONNEMENT
Publication Year: 2001

9/TI,PY/6 (Item 6 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR BUSINESS LOGIC SERVICES
PATTERNS IN A NETCENTRIC ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION POUR STRUCTURES DE SERVICES DE
LOGIQUE DE COMMERCE DANS UN ENVIRONNEMENT S'ARTICULANT AUTOUR DE
L'INTERNET
Publication Year: 2001

9/TI,PY/7 (Item 7 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A MULTI-OBJECT FETCH
COMPONENT IN AN INFORMATION SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR COMPOSANT DE RECUPERATION
MULTI-OBJET DANS UN ENVIRONNEMENT CARACTERISE PAR DES SERVICES
D'INFORMATIONS
Publication Year: 2001

9/TI,PY/8 (Item 8 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PIECEMEAL RETRIEVAL IN AN
INFORMATION SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION DESTINES A LA RECHERCHE
FRAGMENTAIRE DANS UN ENVIRONNEMENT DE MODELES DE SERVICES
D'INFORMATIONS
Publication Year: 2001

9/TI,PY/9 (Item 9 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES
AND CUSTOMER PROFILE
PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE
CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS
Publication Year: 2000

9/TI,PY/10 (Item 10 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED
WEB APPLICATION SERVICES
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE
SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE
Publication Year: 2000

9/TI,PY/11 (Item 11 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION
CONCERNING COMPONENTS OF A SYSTEM
SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSER PAR ORDRE DE
PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE
EN OEUVRE D'UNE TECHNIQUE
Publication Year: 2000

9/TI,PY/12 (Item 12 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME

9/3,K/9 (Item 9 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00761432

**METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES
AND CUSTOMER PROFILE**

**PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE
CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS**

Patent Applicant/Assignee:

ANDERSEN CONSULTING LLP, 100 South Wacker Drive, Chicago, IL 60606, US,
US (Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US

MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US

BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US

Legal Representative:

BRUESS Steven C, Merchant & Gould P.C., P.O. Box 2903, Minneapolis, MN
55402-0903, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073958 A2 20001207 (WO 0073958)

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

Priority Application: US 99320818 19990527

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE

DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC

LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI

SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 151011

Fulltext Availability:

Detailed Description

Detailed Description

... also going to be used for application development, how well does the
tool perform during production?

Computational, network, data retrieval, and display speeds differ for
products.

Factors to consider are whether the application will consist of heavy
data entry...

9/3,K/10 (Item 10 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00761431

**A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED
WEB APPLICATION SERVICES**

**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE
SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE**

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,

MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,

BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,

Minneapolis, MN 55402-0903, US,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200073957 A2-A3 20001207 (WO 0073957)
Application: WO 2000US14420 20000525 (PCT/WO US0014420)
Priority Application: US 99321492 19990527
Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility
model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH
GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK
(utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 150171

Fulltext Availability:
Detailed Description

Detailed Description
... any other objective in mind. For example, the present invention may be
employed in optimally **conveying** to a client or **customer information**
relating to a specific web architecture framework in order to make a
point or for...of color coding, texture coding, shading coding, or any
other coding which is capable of **conveying** the desired **information** .
It should be noted that the pictorial representation and indicia coding
may be displayed in...

9/3,K/12 (Item 12 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00443927

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION

Patent Applicant/Assignee:

MCI WORLDCOM INC,
EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,

Inventor(s):

EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,
JUN Fang DI,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9834391 A2 19980806
Application: WO 98US1868 19980203 (PCT/WO US9801868)
Priority Application: US 97794555 19970203; US 97794114 19970203; US
97794689 19970203; US 97807130 19970210; US 97798208 19970210; US
97795270 19970210; US 97797964 19970210; US 97800243 19970210; US
97798350 19970210; US 97797445 19970210; US 97797360 19970210

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
FI GB GE GH GM GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US
UZ VN YU ZW GH GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE
CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML
MR NE SN TD TG

Publication Language: English
Fulltext Word Count: 156226

Fulltext Availability:
Detailed Description

Detailed Description

... supports all activities associated with Services,
including the following aspects.

0 provisioning;
creation;
deployment;
ordering;
updating ;
0 monitoring;
execution;
testing or simulation;
customer support and troubleshooting;
billing;
9 trouble ticket handling; and
operations support.
This model covers both...when
referrals to more experienced technical experts is necessary.

- Level 3 support may involve an **outside vendor** for on-site hardware
support for the customer or an internal MCI engineering or support...

10/TI,PY/1 (Item 1 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A METHOD FOR EXECUTING A NETWORK-BASED CREDIT APPLICATION PROCESS
PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE DE CREDIT EN RESEAU
Publication Year: 2001

10/TI,PY/2 (Item 2 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A METHOD FOR A VIRTUAL TRADE FINANCIAL FRAMEWORK
PROCEDE DESTINE A UN SCHEMA FINANCIER DE COMMERCE VIRTUEL
Publication Year: 2001

10/TI,PY/3 (Item 3 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND
METHOD THEREOF
GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT
DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE
Publication Year: 2001

10/TI,PY/4 (Item 4 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING
DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT
AND METHOD THEREOF
PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES
STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN
ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET
PROCEDE ASSOCIE
Publication Year: 2001

10/TI,PY/5 (Item 5 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE
PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ
Publication Year: 2001

10/TI,PY/6 (Item 6 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR DETERMINING CAPABILITY
LEVELS OF A RELEASE MANAGEMENT PROCESS AREA FOR PROCESS ASSESSMENT
PURPOSES IN AN OPERATIONAL MATURITY INVESTIGATION
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR DETERMINER LES NIVEAUX DE
CAPACITE D'UNE ZONE DU PROCESSUS DE GESTION DE DIFFUSION A DES FINS
D'EVALUATION DE PROCESSUS DANS UNE ETUDE DE MATURITE OPERATIONNELLE
Publication Year: 2001

10/TI,PY/7 (Item 7 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD AND COMPUTER PROGRAM FOR DETERMINING OPERATIONALMaturity
OF AN ORGANIZATION
SYSTEME, PROCEDE ET ARTICLE FABRIQUE PERMETTANT DE MESURER LA MATURITE
OPERATIONNELLE D'UNE ORGANISATION D'OPERATIONS
Publication Year: 2001

11/TI,PY/1 (Item 1 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

NETWORK BASED HUMAN RESOURCES INFORMATION MANAGEMENT SYSTEM
SYSTEME DE GESTION D'INFORMATIONS DE RESSOURCES HUMAINES EN RESEAU
Publication Year: 2001

Set	Items	Description
S1	6088	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S2	921	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDO- R? OR PROVIDER?) OR CONTRACTOR?
S3	22454	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?
S4	2549	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER- ?) (3N) (ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK- BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S5	39868	CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA- RY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFER? OR - ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UPDAT?
S6	0	S1 AND S2 AND S3 AND S4 AND S5
S7	20	S1 AND S2 AND S3
S8	18	S7 NOT PY>2000
S9	13	S2 AND S3 AND S4
S10	10	S9 NOT PY>2000
S11	293	S3 AND S4 AND S5
S12	41	S3(S) (S4(5N)S5)
S13	26	S12 NOT PY>2000

8/3,K/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01134091 DOCUMENT TYPE: Product

PRODUCT NAME: PrimeContract (134091)

Primavera Systems Inc (355348)
3 Bala Plaza W #700
Bala Cynwyd, PA 19004 United States
TELEPHONE: (610) 667-8600

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030310

Primavera (R) Systems' PrimeContract (R) provides architectural, engineering, and construction (AEC) users with commerce, **communications**, and project control features. The online product allows owners, designers, **contractors**, subcontractors, and **suppliers** to access procurement, construction, facility maintenance, and a wide range of other project information. PrimeContract...
...documents, view and redline drawings, and control design processes. Employing workflow templates, project owners and **contractors** can track project progress, route documents, and create task lists. The system also provides users...

DESCRIPTORS: Architects; Conferencing; Construction; Construction Management; **Contractors**; Groupware; Intranets; Project Management

8/3,K/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00126787 DOCUMENT TYPE: Review

PRODUCT NAMES: FreeMarkets (788112); eFed (014532)

TITLE: Shopping For The Right Model: Government sizes up best solutions...
AUTHOR: Robinson, Brian
SOURCE: Federal Computer Week, v14 n30 ps6(5) Aug 28, 2000
ISSN: 0893-052X
HOMEPAGE: <http://www.fcw.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010330

...the advantages of online procurement for federal buyers; the ability of e-procurement buyers and **sellers** to adhere to federal regulations; the actual ease of use possible with online buying; and the cost to agencies. One pilot program run by the Army's **Communications** - Electronics Command (Cecom) in which a few laptops and a fax machine were purchased provides...

DESCRIPTORS: Auctions; E-Commerce; E-Purchasing; Government; Government **Contractors**

8/3,K/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00126045 DOCUMENT TYPE: Review

PRODUCT NAMES: B2B Marketplaces (842338)

TITLE: All Aboard for Private B2B Marketplaces: Business exchanges with...

AUTHOR: Seminerio, Maria

SOURCE: eWeek, v17 n39 p62(2) Sep 25, 2000

ISSN: 1530-6283

HOMEPAGE: <http://www.eweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

...companies with which it will do business online. Amtrak, which sends bid-invitation e-mail **messages** to financing companies, likes the fact that Amtrak itself chooses auction participants and can customize...

...e-marketplaces are a good choice for companies that usually work only with a few **suppliers**, such as Amtrak (which can spend up to a billion dollars for one equipment lease...

DESCRIPTORS: B2B Marketplaces; **Contractors**; E-Commerce; E-Purchasing; Railroads

8/3,K/4

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00125080 DOCUMENT TYPE: Review

PRODUCT NAMES: B2B Marketplaces (842338); Construction (842591)

TITLE: **Builder e-marketplaces**

AUTHOR: Spiegel, Rob

SOURCE: eCOMMERCE BUSINESS, v1 n2 p32(5) May 1, 2000

ISSN: 1529-0077

HOMEPAGE: <http://www.ecommercebusinessdaily.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

New Web-based e-hubs for the construction market link builders with subcontractors and **suppliers**. Many construction projects are highly complex, and builders need project management solutions as much as...

...the Internet as they request bids. The new e-market places also permit builders to **communicate** with many subcontractors and send requests for bids to more subcontractors. E-hubs reduce costs by allowing builders to buy supplies directly and to choose from national and local **suppliers**. According to Don Hyde, CEO of Internos, an e-marketplace company that kicked off Builder...

...and back-office automation and features that allow the builder to exchange project information with **suppliers** and subcontractors) and 20 percent procurements. BuildNet is also building e-markets for local areas

DESCRIPTORS: B2B Marketplaces; Bid Preparation; Building Materials;
Construction; Construction Management; **Contractors** ; Project
Management

8/3,K/5

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00122626 DOCUMENT TYPE: Review

PRODUCT NAMES: **SubmitOrder.com** (792675); **OpenOrders** (792683)

TITLE: **Delivering the Goods: ...order management and fulfillment.**

AUTHOR: Mello, John P, Jr

SOURCE: CFO, v16 n1 p34(1) Jan 2000

ISSN: 8756-7113

HOME PAGE: <http://www.cfonet.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...in logistics and fulfillment and a very Web-experienced technical team, a rare attribute for **third - party providers** . Fingerhut and Hanover Direct also provide various order management and fulfillment solutions for Web **merchants** . OpenOrders provides Web-ready catalog, order management, and fulfillment software useful for business-to-business...
...and business-to-consumer transactions. OpenOrders can allocate inventory as an order is taken online, **tell** a customer an item has to be backordered, and give the customer an estimated shipping...

8/3,K/6

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00120246 DOCUMENT TYPE: Review

PRODUCT NAMES: **Knowledge Management** (838756)

TITLE: **What Do You Know?**

AUTHOR: Wallace, David

SOURCE: Small Business Computing, v4 n10 p70(5) Oct 1999

ISSN: 1529-5117

HOME PAGE: <http://www.smalloffice.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20000730

...holds a company together, means managing the 'collective experience of everyone who works with clients, **suppliers** , **contractors** , co-workers, and rivals.' It is just as important as the formats and contexts in which it is **communicated** , which can include reports, spoken comments, e-mailed rumors, or interpretations of what is read...

8/3,K/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00117961 DOCUMENT TYPE: Review

PRODUCT NAMES: ECML (840955)

TITLE: It's the Year Of the Wallet

AUTHOR: Barnett, Megan

SOURCE: Industry Standard, v2 n21 p30(1) Jul 5, 1999

ISSN: 1098-9196

HOME PAGE: <http://www.thestandard.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

...ECML allows e-wallets to automatically send customer information into the payment forms of participating **merchants**. ECML, if it is used widely on **merchant** sites, will revamp the e-wallet software market by making one-click shopping a commodity...
...barriers to market entry. Wallet services from many providers, including banks, will increase, and independent, **third - party** wallet **providers** will have to invent services that go beyond one-click shopping in order to compete...

DESCRIPTORS: **Communications** Standards; Digital Wallets; E-Commerce; EFT (Electronic Funds Transfer)

8/3,K/8

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00104421 DOCUMENT TYPE: Review

PRODUCT NAMES: Actra Order Expert Buyer (683841); Java (573744)

TITLE: Purchasing Nirvana?

AUTHOR: Tadjer, Rivka

SOURCE: InternetWeek, v682 p55(3) Sep 22, 1997

ISSN: 0746-8121

HOME PAGE: <http://www.internetwk.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...year, or about one-fifth the nation's GDP. However, new World Wide Web-based, **distributor** -developed supply catalogs, and intranet software systems are becoming available to streamline purchasing of supplies...

...enter an IDF, and work with online catalogs containing 120,000 products from 1,500 **suppliers**. Intranet-based purchasing systems based on Java toolkits can allow **suppliers**, **distributors**, and **contractors**, or the complete supply chain, to do business over the intranet. Java could become very popular if such systems proliferate because every interaction between business and its **suppliers** has to be coded into electronic rules. If Java eases programming tasks for intranet purchasing...

COMPANY NAME: Netscape **Communications** Corp...

8/3,K/9

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00103576 DOCUMENT TYPE: Review

PRODUCT NAMES: Lotus Notes 4.1 (550418); AIX (695947)

TITLE: Extranet Keeps Production Flying

AUTHOR: Angus, Jeff

SOURCE: Information Week, v643 p98(3) Aug 11, 1997

ISSN: 8750-6874

HOME PAGE: <http://www.informationweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

...Lotus Notes 4.1 and IBM's AIX is used by McDonnell-Douglas to enhance **communications** with **suppliers**. The Notes-based extranet streamlines tasks required to manage projects dedicated to building airplanes. A...

...of contracts. The company has to track 80,000 parts and assemblies obtained from 500 **suppliers**. The extranet, which provides workflow functions, uses Notes clients that gain access to a Notes...

...used: Daily Dispatch List, JIT Raw Material Application, and Inspection Callboard Application. Daily Dispatch allows **suppliers** to enter data into Notes forms, and JIT Raw Material Application tracks material deliveries similarly. Inspection Callboard will robotize tasks required to **tell** quality assurance inspectors when items are ready for examination.

DESCRIPTORS: AIX; Extranets; Government **Contractors**; Groupware; Manufacturing; Manufacturing Execution Systems; Network Software; Notes/Domino; Project Management; Supply Chain Management

8/3,K/10

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00102208 DOCUMENT TYPE: Review

PRODUCT NAMES: GE TradeWeb (626945)

TITLE: Anchors Aweigh?

AUTHOR: Callaway, Erin

SOURCE: PC Week, v14 n23 p137(2) Jun 9, 1997

ISSN: 0740-1604

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030327

...streamlines the procurement process with Internet-based EDI, and would like to have all its **suppliers** online. However, that is impossible, says a company spokesman, because EDI requires substantial resources dedicated ...

...financial staff as the company expands. Its Ultramar Diamond unit uses Internet EDI with 10 **suppliers** and is adding more. Some problems with Internet EDI are discussed, including increased management tasks...

DESCRIPTORS: Data **Communications**; EDI (Electronic Data Interchange);

8/3,K/11

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00101690 DOCUMENT TYPE: Review

PRODUCT NAMES: Net.Commerce (627291); Microsoft Merchant Server
(617164)

TITLE: A Grand Opening For Virtual Storefronts With Middleware

AUTHOR: Nance, Barry

SOURCE: Network Computing, v8 n10 p80(5) Jun 1, 1997

ISSN: 1046-4468

HOME PAGE: <http://www.NetworkComputing.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: C

REVISION DATE: 20010730

...PRODUCT NAMES: 627291); Microsoft Merchant Server...

IBM's Net.Commerce and Microsoft's Microsoft Merchant Server are two compared electronic commerce middleware packages. Both products are rated average, but Net...

...very good overall if it included Open DataBase Connectivity (ODBC) support. Other companies, including Netscape Communications, Oracle, and Open Market were also invited to compete but they were not yet able...

...transaction to a financial institution. Commerce software also provides application programming interface (API) hooks to third - party vendors' products. Merchant Server was uneven, with good scalability, no built-in Secure Electronic Transaction support, very good...

...and Open Database Connectivity (ODBC) interface, and a relatively high price for the functionality provided. Merchant Server lacks NSAPI support, while Net.Commerce lacks support for ISAPI. Net.Commerce integrates with...

...and assists online store managers with browser recognition, session tracking, shopper classification, and statistics logging. Merchant Server nicely organizes ordering into 14 steps, into which tax, shipping, inventory, EDI, and other...

8/3,K/12

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00091806 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet (833029); Agribusiness (836184)

TITLE: Industry Taps Into Web

AUTHOR: Caldwell, Bruce

SOURCE: Information Week, v578 p42(2) May 6, 1996

ISSN: 8750-6874

HOME PAGE: <http://www.informationweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030630

...databases. The site should help reduce costs, lower inventories, and improve information dissemination for manufacturers, **distributors**, and **retailers**. The \$5 million venture supports electronic data interchange (EDI) and electronic funds transfer (EFT) via the network and provides full Internet access. Backers say the network gives **third - party vendors** a vehicle for developing industry-specific standards for EDI, EFT, and bar coding. While the...

DESCRIPTORS: Agribusiness; AutoID; Chemistry; **Communications** Standards; Content Providers; EDI (Electronic Data Interchange); EFT (Electronic Funds Transfer); Government Regulations; Information Retrieval...

8/3,K/13

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00086595 DOCUMENT TYPE: Review

PRODUCT NAMES: QuickServer (597171)

TITLE: Client/server apps make leap to Web browsers
AUTHOR: Wagner, Mitch
SOURCE: Computerworld, v30 n5 p20(1) Jan 29, 1996
ISSN: 0010-4841
HOMEPAGE: <http://www.computerworld.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

...in C++, Visual Basic, Java, or PowerBuilder. Companies can use QuickServer to launch applications to **communicate** with mobile sales staff, **suppliers**, **contractors**, and other business partners. Users can also construct custom applications for consumers and design internal...

COMPANY NAME: Wayfarer **Communications** Inc...

8/3,K/14

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00085366 DOCUMENT TYPE: Review

PRODUCT NAMES: Oracle 7.1.4 (004233); Oracle Financials (692018)

TITLE: The Check's In The (E-)Mail
AUTHOR: Bowen, Barry D
SOURCE: Information Week, v554 p80(2) Nov 20, 1995
ISSN: 8750-6874
HOMEPAGE: <http://www.informationweek.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030428

...generated and sent to the sender of the invoice. FedEx is only one of

five **suppliers** using Bank of America's Internet EDI trial payment system, which also uses encryption, digital...

...used prevents intrusion from hackers. To crack the code, one would have to quickly decrypt **message** traffic, block and imitate e-mail to and from sender and receiver, be a valid...

DESCRIPTORS: Accounts Payable; Computer Security; Data **Communications** ;
EDI (Electronic Data Interchange); Encryption; Government **Contractors**
; Oracle; Research & Development

8/3,K/15

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00077039 DOCUMENT TYPE: Review

PRODUCT NAMES: **CALS** (830187)

TITLE: CALS Takes Off in The Marketplace
AUTHOR: Endrijonas, Janet
SOURCE: Managing Automation, v10 n3 p63(2) Mar 1995
ISSN: 0089-3805
HOME PAGE: <http://www.managingautomation.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030228

...by the Agile Manufacturing Information Infrastructure (AMII), is to establish a standards-based network for **suppliers** to provide engineering and tools, services, and software. Turnout at a recent CALS exposition revealed...

DESCRIPTORS: Airlines; Data **Communications** ; EDI (Electronic Data Interchange); Engineering Documentation; Government; Government **Contractors** ; Government Standards; Manufacturing

8/3,K/16

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00076066 DOCUMENT TYPE: Review

PRODUCT NAMES: **CADleaf Plus** (468321)

TITLE: Loral Vought Systems solves CALS communication problem
AUTHOR: Smith, Steve
SOURCE: Silicon Graphics World, v5 n3 p10(1) Mar 1995
ISSN: 1057-7041
HOME PAGE: <http://www.pcinews.com/pci>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 19950730

TITLE: Loral Vought Systems solves CALS communication problem

...CADleaf then easily converts the files to CALS format. There are advantages to requiring defense **suppliers** to use the CALS format, since

it permits each **supplier** to use their own favorite tools, while still saving money during the review cycle. Also...

DESCRIPTORS: CAE; Engineering Documentation; Government **Contractors** ;
National Defense; Page Composition; Standards

8/3,K/17

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00069732 DOCUMENT TYPE: Review

PRODUCT NAMES: EDI/400 (401617); Advantis VAN (532282); Paperfree EDI
Translation Software (532291)

TITLE: Expect Federal Directive to Create EDI Hub-bub
AUTHOR: Frye, Colleen
SOURCE: Software Magazine, v14 n10 p87(6) Oct 1994
ISSN: 0897-8085
HOMEPAGE: <http://www.softwaremagazine.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

The federal government recently mandated use of electronic data interchange (EDI) for **communications** with vendors selling to government agencies items costing less than \$25,000. The ripple effect of this regulation requires **suppliers** to adopt EDI. Most firms are not eager to expend resources to comply, but recent...

DESCRIPTORS: **Communications** Standards; Data **Communications** ; EDI
(Electronic Data Interchange); Government; Government **Contractors** ;
UNIX

8/3,K/18

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00069174 DOCUMENT TYPE: Review

PRODUCT NAMES: EDI (Electronic Data Interchange) (830052); National
Defense (830418)

TITLE: Electrifying Change at DFSC
AUTHOR: Lockard, Craig
SOURCE: EDI World, v4 n9 p22(3) Sep 1994
ISSN: 1055-0399

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020227

...using ANSI ASC X12 EDI guidelines and the Petroleum Industry Data Exchange (PIDX) standard formats. **Suppliers** and other contracts use identical e-forms to shorten response time and reduce costs. DFSC workshop sessions for **contractors** of all sizes explain training opportunities and EDI's advantages. The agency uses four local...

DESCRIPTORS: **Communications** Standards; Data **Communications** ; EDI

(Electronic Data Interchange); Government; National Defense

10/3,K/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01099317 DOCUMENT TYPE: Product

PRODUCT NAME: Infranet Cable & Satellite (099317)

Portal Software Inc (660973)
10200 S De Anza Blvd
Cupertino, CA 95014 United States
TELEPHONE: (408) 572-2000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020730

Portal Software's Infranet (R) Cable & Satellite platform allows cable providers and **communications** satellite operators to offer a wide range of services to their customers. The platform supports...

...and the Infranet Cable & Satellite Framework components. The Infranet Video Manager can import content from **third - party providers** ; catalog pay-per-view content schedules; support customer service representatives; and **upload** purchases from provisioning agents. Infranet Cable & Satellite's Infranet Broadband Manager component streamlines the deployment ...

...The module can be used to update, add, and delete services, as well as monitor **customer data** changes. The Infranet Cable & Satellite Framework is an operational support system that integrates with customer...

10/3,K/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01004182 DOCUMENT TYPE: Product

PRODUCT NAME: Contractor Cost Accounting (004182)

Prosoft Inc (236900)
6018 E Columbus Dr
Tampa, FL 33619 United States
TELEPHONE: (813) 626-8778

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030423

PRODUCT NAME: Contractor Cost Accounting...

Prosoft's **Contractor Cost Accounting** system provides commercial and residential builders with general ledger, job costing, accounts receivable and payable, payroll, purchase order, and other features. **Contractor Cost Accounting's** General Ledger module supports multiple departments. The component can be employed in...

...It also produces comparison spreadsheets. The module can track labor, material, subcontracted, and other costs. **Contractor Cost Accounting's** Accounts Receivable module automatically bills and updates **customer accounts** . It processes discount, tax, interest, and other charges. It also

prints invoices and maintains customer...

...pay code. It includes partial payment invoicing, check writing, vendor liability tracking, and cost overrun **notification** features. **Contractor** Cost Accounting's Payroll component encompasses customizable, multi-state tax table; current and year-to...

DESCRIPTORS: Accounting; Accounts Payable; Accounts Receivable;
Construction; Construction Management; **Contractors** ; Cost Accounting;
General Ledger; Job Costing; Payroll; Purchase Orders; Purchasing

10/3,K/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00123107 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Keynote Systems Inc (871036)

TITLE: **Keynote Strikes Chord: Measurement service plays well with ISPs**
AUTHOR: Smetannikov, Max
SOURCE: Interactive Week, v7 n11 p62(1) Mar 20, 2000
ISSN: 1078-7259
HOMEPAGE: <http://www.interactive-week.com>

RECORD TYPE: Review
REVIEW TYPE: Company

REVISION DATE: 20020703

...market leader. Such customers as Adero, Akamai Technologies, Colt Telecom Group, Digex, Digital Island, Exodus **Communications** , Global Crossing's GlobalCenter, Interpath **Communications** , Singapore Telecommunications, and UUnet regard Keynote's measurements as a de facto industry standard, and...
...users to pay monthly fees for its services. UUnet (and many other companies) sell Keynote **data** to **customers** , simply because UUnet would be suspected of bias, but a **third - party provider** of measurement services is regarded as objective. When servers go offline, customers generally call their...

10/3,K/4

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00117961 DOCUMENT TYPE: Review

PRODUCT NAMES: ECML (840955)

TITLE: **It's the Year Of the Wallet**
AUTHOR: Barnett, Megan
SOURCE: Industry Standard, v2 n21 p30(1) Jul 5, 1999
ISSN: 1098-9196
HOMEPAGE: <http://www.thestandard.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

...other vendors, operates with any Web-security software. ECML allows e-wallets to automatically send **customer information** into the payment forms of participating merchants. ECML, if it is used widely on merchant...

...barriers to market entry. Wallet services from many providers, including banks, will increase, and independent, **third - party wallet providers** will have to invent services that go beyond one-click shopping in order to compete...

DESCRIPTORS: **Communications** Standards; Digital Wallets; E-Commerce; EFT
(Electronic Funds Transfer)

10/3,K/5

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00106431 DOCUMENT TYPE: Review

PRODUCT NAMES: **Pretty Good Privacy** (835072)

TITLE: **Secure Web Transactions: A secure framework based on Pretty Good...**
AUTHOR: Davidson, Andrew
SOURCE: Web Techniques, v2 n11 p49(3) Nov 1997
ISSN: 1086-556X
HOMEPAGE: <http://www.webtechniques.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...to the Web client, or to server software. The source code for PGP is published. **Buyers** need not **register** with a **third - party financial provider**, since only a credit card is needed. PGP encryption applications use public-key cryptography, which...
...public keys collected by a user over time, or more than one private key for **communication** with different groups. A secured private key ring is critical, and PGP safeguards each key...

DESCRIPTORS: **Communications** Standards; Computer Security; Encryption;
File Security; Internet Security; Internet Utilities; Network
Administration; Network Software

10/3,K/6

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00099614 DOCUMENT TYPE: Review

PRODUCT NAMES: **Microsoft Access 97 2.0** (387894)

TITLE: **AccuFacts gives small integrator the job of revamping data**
AUTHOR: Karon, Paul
SOURCE: InfoWorld, v19 n2 p65(1) Jan 13, 1997
ISSN: 0199-6649
HOMEPAGE: <http://www.infoworld.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

Microsoft's Microsoft Access 2.0 database was used, along with PDQ **Communications** Software, as part of a client/server order management system for AccuFacts Screening. The company...

...easy retrieval, and manages the business relationship with AccuFacts. The server-side database stores all **information** about **customers**, job orders, and any sub- **contractors** that AccuFacts employs to conduct research. Host computers poll a bulletin board every minute and download client requests. They generate the needed background reports, and **upload** the files to the customer bulletin board in-boxes.

10/3,K/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00095816 DOCUMENT TYPE: Review

PRODUCT NAMES: Appalanche (629758); Java (573744)

TITLE: Netscape recruits new Web app allies
AUTHOR: Sliwa, Carol
SOURCE: Network World, v13 n35 p1(2) Aug 26, 1996
ISSN: 0887-7661
HOMEPAGE: <http://www.nwfusion.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

Netscape **Communications** ' Appalanche, a free suite of Java-based business applications, was developed by a group of **third - party vendors** . Netscape will begin promoting Appalanche's tools as specialized applications. Appalanche includes a sales trend...
...browser to call up the home office's Internet/intranet server to link to a **customer** 's purchasing **record** while traveling. Users can gain access to applets via Web browsers, say sources knowledgeable about the plan. Netscape is being compared to Microsoft, which also uses **third - party vendors** ' products to gain support for its products. Many of Appalanche's applications were first designed...

COMPANY NAME: Netscape **Communications** Corp...

10/3,K/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00092709 DOCUMENT TYPE: Review

PRODUCT NAMES: Java (573744); CICS (205541); WOMBeast (622672); OS/2 Warp (526576); MQSeries (515591)

TITLE: Leaving a lasting legacy: Java key part of IBM's enterprise strategy
AUTHOR: Moeller, Michael Leach, Norvin
SOURCE: PC Week, v13 n23 p1(2) Jun 10, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20021230

...all part of IBM's enterprise strategy. Java will link Internet and intranet browsers with **Customer Information Control System (CICS)** and

legacy databases. WOMBeast creates Hypertext Markup Language (HTML) pages on-the...

...applications. IBM is also upgrading OS/2 Warp client and server functions with products from **third - party vendors**, including those of Netscape **Communications**. IBM will support users with legacy links based on new tools and gateway translation servers; this technology allows Java applets to talk to CICS applications or send MQSeries **messages** to support millions of transactions per day without using a Common Gateway Interface or proprietary...

10/3,K/9

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00076066 DOCUMENT TYPE: Review

PRODUCT NAMES: CADleaf Plus (468321)

TITLE: Loral Vought Systems solves CALS communication problem

AUTHOR: Smith, Steve

SOURCE: Silicon Graphics World, v5 n3 p10(1) Mar 1995

ISSN: 1057-7041

HOME PAGE: <http://www.pcinews.com/pci>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 19950730

TITLE: Loral Vought Systems solves CALS communication problem

When Loral Vought Systems was required by the U.S. Army Missile Command, its primary **customer**, to deliver **data** in CALS formats, they required a software tool for graphics file conversion and viewing. However...

DESCRIPTORS: CAE; Engineering Documentation; Government **Contractors** ;
National Defense; Page Composition; Standards

10/3,K/10

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00069215 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Sybase Inc (850926)

TITLE: MDI and Sybase to Merge Database Gateway Families

AUTHOR: Knowles, Anne

SOURCE: PC Week, v11 n37 p1(2) Sep 19, 1994

ISSN: 0740-1604

RECORD TYPE: Review

REVIEW TYPE: Company

REVISION DATE: 20020703

...replicate mainframe data, and migrate it to Sybase's Replication Server. MDI will work with **third - party vendors** to help **customers** transfer host **data** to Replication Server. This replication will allow **customers** to consolidate **data** for decision-support purposes, as well as move applications off of the mainframe incrementally.

DESCRIPTORS: Client/server; **Communications** Interfaces; Database

Management; Middleware; Network Software; Software Marketing

13/3,K/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

02680737 DOCUMENT TYPE: Company

Personic Inc (680737)

1000 Marina Blvd 5th Floor
Brisbane, CA 94005 United States
TELEPHONE: (650) 829-6800
TOLL FREE TELEPHONE NUMBER: (888) 326-3270
FAX: (650) 829-6801
HOMEPAGE: <http://www.personic.com>
EMAIL: info@personic.com

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation
EQUITY TYPE: Private
STATUS: Active

NUMBER OF EMPLOYEES: 160

SALES: NA

DATE FOUNDED: 1994

PERSONNEL: Stanton, Lewis, President; Stanton, Lewis, Chief Executive
Officer; Curtis, Dave, VP Finance; Curtis, Dave, Chief Financial
Officer; Wolkow, Laurie, VP Operations; Beaumont, Tim, VP Sales

REVISION DATE: 20010330

Personic Incorporated is an e-business recruiting company that provides the **communications** and transaction infrastructure to enable businesses and staffing agencies to find and hire talented workforces...

...to eliminate redundancies. Personic meets the diverse needs of its customers through offering a wide **variety** of services, which include **data** conversion, **customer** support, and consulting. Founded in 1994, Personic enables businesses to switch from a paper-based...

13/3,K/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01787833 DOCUMENT TYPE: Product

PRODUCT NAME: myEnterprise 3.0 (787833)

BroadQuest Inc (663905)
RiverPark Towers #650 333 W San Carlos St
San Jose, CA 95110 United States
TELEPHONE: (408) 287-5665

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20000704

...Users become aware of more sales opportunities because pre-set reports and customizable alerts quickly **update** them regarding **changes** in a **customer** 's **status** . With myEnterprise, account managers and sales/support teams can at last optimize use of key...

...and reports and free up staff to spend more time selling. Account

managers can be **informed** automatically when customers place support calls, and can use paging, e-mail, or Web page...

13/3,K/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01145301 DOCUMENT TYPE: Product

PRODUCT NAME: SeeBeyond Business Integration Suite (145301)

SeeBeyond Technology Inc (628701)
800 E Royal Oaks Blvd
Monrovia, CA 91016-6347 United States
TELEPHONE: (626) 425-0541

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030421

...s SeeBeyond Business Integration Suite provides organizations with process modeling and automation, real-time monitoring, **notification** , and analysis features. It also includes exception management, **customer data** cleansing and matching, data **transformation** , messaging, trading partner management, and business- to-business (B2B) security tools. SeeBeyond Business Integration Suite...

13/3,K/4

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01099317 DOCUMENT TYPE: Product

PRODUCT NAME: Infranet Cable & Satellite (099317)

Portal Software Inc (660973)
10200 S De Anza Blvd
Cupertino, CA 95014 United States
TELEPHONE: (408) 572-2000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020730

Portal Software's Infranet (R) Cable & Satellite platform allows cable providers and **communications** satellite operators to offer a wide range of services to their customers. The platform supports...

...from third-party providers; catalog pay-per-view content schedules; support customer service representatives; and **upload** purchases from provisioning agents. Infranet Cable & Satellite's Infranet Broadband Manager component streamlines the deployment...

...The module can be used to update, add, and delete services, as well as monitor **customer data changes** . The Infranet Cable & Satellite Framework is an operational support system that integrates with customer relationship...

13/3,K/5

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01078085 DOCUMENT TYPE: Product

PRODUCT NAME: Lightflow (078085)

Lightflow (705471)
980 N Michigan Ave #1775
Chicago, IL 60611 United States
TELEPHONE: (312) 274-9544

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020330

...platforms. Lightflow's scalable application server, which meets 99.999 percent reliability standards, supports a **communications** channel between customers, agents, software, and data storage media. Lightflow offers an automated, one-time...

...history panel, and other features. The system's Administrative Application can be used to create, **edit**, or delete agent **accounts**. Lightflow's **CustomerPage** feature allows companies to create **communications** pages for customers. Such pages offer order information, links, news, and promotional material. Anonymous users...

...Customer Pages. Lightflow employs Java and eXtensible Markup Language (XML) technologies in storing and organizing **data**. **Customers** employ an EndUser applet and **various** servlets in linking to the system.

13/3,K/6

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01070025 DOCUMENT TYPE: Product

PRODUCT NAME: InSite (070025)

Creo Inc (474495)
3700 Gilmore Way
Burnaby, BC V5G 4M1 Canada
TELEPHONE: (604) 451-2700

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020130

...collaboration, and approval processes online. Employing standard Web browsers, multiple remote users can track and **edit** files simultaneously. **Buyers**, using passwords, **log** on to systems, viewing job thumbnails and approving designs. Customers can add annotations to files...

...measure color density. Edits are linked to prepress workflow databases and to an e-mail **notification** system. Using InSite, customer service representatives (CSRs) also can print job information, streamlining the **notification** process. The InSite Internet portal integrates with standard Brisque (TM) and Prinergy (TM) prepress systems...

...the system, designers and buyers can reduce design errors and reprints and can speed overall **communication** processes. Additionally, designers

can eliminate courier and FTP costs. InSite has a secure file transfer...

13/3,K/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01068845 DOCUMENT TYPE: Product

PRODUCT NAME: Runner (068845)

TouchStar Americas Inc (713287)
5147 S Garnett #A
Tulsa, OK 74146-5900 United States

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020130

...personnel can use Runner to capture signatures, obtain pricing information, reconcile in-vehicle stock, obtain **customer information**, or **adjust customer** orders. Users can capture management information or **communicate** with users in remote locations, as well as provide real-time route management. Runner is...

13/3,K/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01068608 DOCUMENT TYPE: Product

PRODUCT NAME: Epicor eFrontOffice (068608)

Epicor Software Corp. (543349)
195 Technology Dr
Irvine, CA 92618-2402 United States
TELEPHONE: (949) 585-4000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020228

...maintain multiple contract agreements, and bill at variable rates. Epicor eFrontOffice's Epicor eFrontOffice Conductor **registers customers** for training, routes support calls, **updates** customers on contract expirations, and converts in-bound e-mail **messages** into call records. The Connector module synchronizes multiple Web sites, remote clients, and databases. It...

13/3,K/9

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01064041 DOCUMENT TYPE: Product

PRODUCT NAME: MobileTEC (064041)

WennSoft (599859)
5355 S Moorland Rd
New Berlin, WI 53151-1187 United States

TELEPHONE: (262) 821-4100

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20011230

...a service operation. The MobileTEC module uses wireless technology and radio-equipped PCs to facilitate **communication** between technicians and a central dispatcher. Technicians, while out of the office on calls, can perform several tasks over a wireless connection, such as receiving work orders, closing calls, **changing** schedules, or obtaining **information** about a **customer**. No telephone or LAN connection is necessary. Dispatchers can take customer calls, see when technicians are free, and manage maintenance contracts. The Two-Way Paging module permits interactive text-based **communication** between the field personnel and the home office. This function operates in real time, and **message** delivery is guaranteed using store-and-forward technology.

13/3,K/10

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01052736 DOCUMENT TYPE: Product

PRODUCT NAME: TV+ Internet (052736)

BIFS Technologies Corp (704067)
2075 Fruitville Rd #200
Sarasota, FL 34237 United States
TELEPHONE: (914) 343-9300

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20010930

...BIFS Technologies provides high speed, wireless Internet access through a partnership with local television stations. **Customers** can receive Internet **data** using a special antenna **adapter** that connects directly to their computer. Internet traffic is transmitted via advanced digital television technology...

...normal television transmissions and routes the signal to his or her computer. To complete the **communications** loop, TV+ Internet provides customers with several up channel connectivity options, such as a standard ...

13/3,K/11

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01017671 DOCUMENT TYPE: Product

PRODUCT NAME: C-PAK's Utility Billing System (017671)

C-PAK Corp (410861)
111 Airport Pkwy
LaGrange, GA 30240 United States
TELEPHONE: (706) 883-7664

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20011030

...late charges. This menu-driven system records and stores the charges and credits for each **customer** 's **account** and produces **various** printouts and ledgers. The software handles multiple municipalities and/or multiple routes. It offers security...

...sheets, utility bills with stubs, past due notices, cut-off notices and an estimated usage **variation** report. An on-screen **customer balance** inquiry is included. Special screen **messages** , displays and warnings assist the user during program use. Its flexible-billing feature allows for ...

13/3,K/12

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01004781 DOCUMENT TYPE: Product

PRODUCT NAME: ABS Accounts Receivable System 7.4 (004781)

American Business Systems Inc (ABS) (030597)
315 Littleton Rd
Chelmsford, MA 01824 United States
TELEPHONE: (978) 250-9600

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20010730

...Receivable System 7.4 is a multicompany, multidepartment module that supports both open item and **balance forward customers** . It prepares customer statements, **adjustments** , payments, and debit and credit memos. It also allows users to define aging categories. The...

...and applies credits. Customer statements show all transactions and running balances, plus (optionally) two-line **messages** of up to 60 characters per line. The system includes online help **messages** , window menus, and an online calculator. It interfaces with the ABS General Ledger, Wholesale Distribution...

13/3,K/13

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01004182 DOCUMENT TYPE: Product

PRODUCT NAME: Contractor Cost Accounting (004182)

Prosoft Inc (236900)
6018 E Columbus Dr
Tampa, FL 33619 United States
TELEPHONE: (813) 626-8778

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030423

...material, subcontracted, and other costs. Contractor Cost Accounting's Accounts Receivable module automatically bills and **updates customer accounts**. It processes discount, tax, interest, and other charges. It also prints invoices and maintains customer...

...pay code. It includes partial payment invoicing, check writing, vendor liability tracking, and cost overrun **notification** features. Contractor Cost Accounting's Payroll component encompasses customizable, multi-state tax table; current and...

13/3,K/14

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00126780 DOCUMENT TYPE: Review

PRODUCT NAMES: CRM (831204); Electronic Customer Service (840572)

TITLE: The Five Engines Of eCRM: Understanding Electronic Customer...

AUTHOR: LaRow, Mark

SOURCE: Computer Technology Review, v20 n8 p39(4) Aug 2000

ISSN: 0287-9647

HOME PAGE: <http://www.westworldproductions.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20011130

...Analysis and Segmentation Engine, the Personalization Engine, the Broadcast Engine, and the Transaction Engine. A **customer**-centered **information** store integrates data from **various** sources, including Web sites and transaction systems. A complete view is provided to allow recognition...

...segmentation engine; the personalization engine requires scalable personalization tools, including the ability to identify appropriate **messages** and create valuable one-to-one customer relationships with millions of customers. The broadcast engine...

...mail, or on the road via WAP phone or pager. A broadcast engine requires multimedia **communication** that merges graphics, video, and audio for increased viewing ability. The transaction engine must allow...

13/3,K/15

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

(c)2003 Info.Sources Inc. All rts. reserv.

00126178 DOCUMENT TYPE: Review

PRODUCT NAMES: Accessory Call Center Suite (020087); CRM Agent Accent (020095); ClientCall eCenter (020109); FastCall Agent (020117)

TITLE: Screen Pops (and CT Middleware) Bring Call Data Details to Agents

AUTHOR: Green, Andy Kramer, Travis

SOURCE: Teleconnect, v18 n7 p46(9) Jul 2000

ISSN: 0740-9354

HOME PAGE: <http://www.teleconnect.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

...Advatel's Agent Board, Centergistic's AgentView II, Spectrum's Ultra-Link II, and Symon **Communications** ' NetBrite are screen pops and reader boards for call centers. Artisoft's partnership with GoldMine... is required. CRM Agent Access, which will be released in the summer, will let Definity **customers** pop up caller **information** with four **different** soft phones for first-party call control on agents' desks. ClientCall eCenter is a complete...

13/3,K/16

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00125217 DOCUMENT TYPE: Review

PRODUCT NAMES: MicroStrategy 7.0 (004561); e.Analysis (014061);
Informatica Applications (797316)

TITLE: Rx for e-business: BI vendors prescribe analysis
AUTHOR: Sullivan, Tom
SOURCE: InfoWorld, v22 n33 p36(1) Aug 14, 2000
ISSN: 0199-6649
HOMEPAGE: <http://www.infoworld.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20001130

...will, so e-commerce sites can be reworked quite easily to meet the needs of **changing customer** trends and market **data**. Dot-coms also gather more buyer data, which can be used by procurement managers, financial and operations analysts, and purchasing managers in the trenches to send customers e-mail that **informs** them of products in which they might be interested. MicroStrategy 7.0, says the vendor...

13/3,K/17

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00124323 DOCUMENT TYPE: Review

PRODUCT NAMES: E.piphany E.6 (090247)

TITLE: Brewing E-sales: CRM Tools help e-biz cross-sell
AUTHOR: Seminerio, Maria
SOURCE: eWeek, v17 n27 p43(3) Jul 3, 2000
ISSN: 1530-6283
HOMEPAGE: <http://www.eweek.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020618

...from customer touch points, newer CRM products, such as those from E.piphany and Kana **Communications**, enhance data analysis technology as well as standardized approaches that assist e-businesses in immediately **updating information** collected from their **customers**. The features, which permit analysis of online customer behavior, also pinpoint cross- and up-selling...

13/3,K/18

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00120987 DOCUMENT TYPE: Review

PRODUCT NAMES: Real Time Data Acquisition (830309)

TITLE: Real-Time Reality: Businesses are finding that pretty fast is now...

AUTHOR: Sweat, Jeff

SOURCE: Information Week, v764 p83(7) Dec 6, 1999

ISSN: 8750-6874

HOMEPAGE: <http://www.informationweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010830

...when they need it. The technology allows employees to collaborate instantly, alerts workers to critical **changes** in policy and **customer status**, will pass product information to partners, customers, and suppliers immediately, and will link internal enterprise...
...have to keep up with virtual companies or be swept away. The connectivity that realtime **communication** provides is met by enterprise application integration and large enterprise application suites, since modules such...

13/3,K/19

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00118376 DOCUMENT TYPE: Review

PRODUCT NAMES: Neon Total Solution (767417); Prospero 3.0 (586561); BusinessWare 2.2 (719307); CrossWorlds e-Business (767395); Agile Anywhere (767409)

TITLE: Integrated Enterprise

AUTHOR: Sweat, Jeff

SOURCE: Information Week, v738 p18(2) Jun 14, 1999

ISSN: 8750-6874

HOMEPAGE: <http://www.informationweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

...including enterprise resource planning (ERP) packages and front office suites. They also want to transport **information** to partners, **customers**, and suppliers. The newer and **updated** products that can handle the many aspects of integration, including **message** queuing, data transformation, business process modeling, and links to multiple applications allow users to manage...

...business processes. Particular attention is paid to closer supply chain links and the ability to **communicate** with e-commerce partners.

13/3,K/20

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00118083 DOCUMENT TYPE: Review

PRODUCT NAMES: LMDS (841064)

TITLE: Telecom Developments Ring in New Data Needs
AUTHOR: Kirtner, Jody
SOURCE: Business Geographics, v7 n4 p25(3) Apr 1999
ISSN: 1067-456X
HOMEPAGE: <http://www.bg.geoplace.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 19990930

...foliage and building databases, that can provide information about natural and human-built impediments. WinStar **Communications**, a wireless provider, says increasing demand for high-speed connections is a significant factor in...

...but will add 16 more by the end of 1999. Topics covered include: coverage challenges; **changes** in database products; **customer** demographics; and telecom **data** sources.

13/3,K/21

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00115252 DOCUMENT TYPE: Review

PRODUCT NAMES: Netscape Web Server (742643); Oracle (004233)

TITLE: Flying the Web: aa.com
AUTHOR: White, David Falconer, Terri
SOURCE: Distributed Computing, v2 n1 p20(5) Jan/Feb 1999
HOMEPAGE: <http://www.DistributedComputing.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030428

Netscape **Communications** ' Netscape Web Server and Oracle's namesake database are highlighted in a discussion of the...

...of data sources, includes the SABRE reservation system and an Oracle database that stores all **customer information** and conversion tables. Various described problems with SABRE had to be addressed, especially the several seconds required by SABRE...

13/3,K/22

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00111172 DOCUMENT TYPE: Review

PRODUCT NAMES: WebPartner Pick (721107)

TITLE: Bridging the Gap between the Internet and the MultiValue World
AUTHOR: McNamee, Patrick L

SOURCE: International Spectrum, p10(1) Jul/Aug 1998
ISSN: 1050-9070
HOMEPAGE: <http://www.intl-spectrum.com/spectrum>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...allows users to bring mission-critical Pick-based MultiValue databases to the Internet. With WebPartner, **customer data** and configuration **variables** are captured to speed order configuration. WebPartner users can capture data directly from the customer...
...allows development of an extranet environment that retrieves information from a mission-critical database for **communication** via the Internet. Users can bi-directionally send order status information to the Web site...

13/3,K/23

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00109985 DOCUMENT TYPE: Review

PRODUCT NAMES: ERP (Enterprise Resource Planning) (712809); BAR-ONE (712817); CARaS (613533)

TITLE: Better Labeling
AUTHOR: Quinn, Paul
SOURCE: ID Systems, v18 n6 p16(3) Jun 1998
ISSN: 0892-676X
HOMEPAGE: <http://www.idsystems.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030327

...The previous system involved putting a label on the box before production was complete. If **customer information changed** between the time the label was made and the parts were put in the box, problems occurred. The new system incorporates **conveyors** and provides for hands-free labeling. The new system revolves around a barcode cell area...

13/3,K/24

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00099001 DOCUMENT TYPE: Review

PRODUCT NAMES: Intermind Communicator (647225)

TITLE: Information push gets a shove
AUTHOR: Peterson, Eric
SOURCE: PC Week, v13 n48 p83(2) Dec 2, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: B

REVISION DATE: 20000630

Intermind's Intermind **Communicator** , a World Wide Web information retrieval engine that uses the push method, has a publishing...

...The technology can be used by many types of sites, including commercial ones, which can **update consumer information** , and company sites that **tell** remote sales personnel about new products or price changes. Automatic, custom-configured content delivery systems...

...reduce the necessity of search engines. During tests of an application that works with Netscape **Communications** ' Navigator browser, users could subscribe to the Unofficial NBA Site and set up Intermind **Communicator** to judiciously download the most recent scores immediately after they were published. Information was downloaded in the background, to optimize use of online time. Intermind **Communicator** automatically updated users when a Web page subscribed to had been altered, but the intrusive...

...be the ability to set priorities for individual subscriptions, including the ability to save visual **notification** only for important updates.

13/3,K/25

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00094584 DOCUMENT TYPE: Review

PRODUCT NAMES: **Solutions Exchange Standard** (837016)

TITLE: **Vendors create help desk standard**
AUTHOR: Kerstetter, Jim
SOURCE: PC Week, v13 n32 p19(2) Aug 12, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010930

...65 software and hardware vendors; its purpose is to assist help desk users in exchanging **various electronic customer information** documents, such as trouble-tickets, over multiple platforms and operating system (OSs) using the Internet...

...allow DDTP features to be added to various vendors applications to provide better cross-platform **communications** . Because better interoperability among applications means quicker problem solving, users will benefit from quick completion...

13/3,K/26

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00061504 DOCUMENT TYPE: Review

PRODUCT NAMES: **Ultimedia** (362123)

TITLE: **Casino Bets on UHS/400**
AUTHOR: Zimmerman, Gregory
SOURCE: News 3X/400, p139(3) Jan 1994
ISSN: 1040-6093

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

REVISION DATE: 20020630

...New Jersey hotel and casino for interactive multimedia kiosks. The hotel uses the kiosks to **update customer accounts** and display **account balances**, allowing **customers** to process **balances** themselves. The system uses PC to provide an Ultimedia Host System/400 based multimedia terminal emulation system. The product interprets **messages** as keystrokes on a 5250 terminal attached to the AS/400. The 5250 data stream...

File 35:Dissertation Abs Online 1861-2003/Jun
 (c) 2003 ProQuest Info&Learning
 File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
 (c) 2002 The Gale Group
 File 65:Inside Conferences 1993-2003/Jul W3
 (c) 2003 BLDSC all rts. reserv.
 File 2:INSPEC 1969-2003/Jul W2
 (c) 2003 Institution of Electrical Engineers
 File 233:Internet & Personal Comp. Abs. 1981-2003/May
 (c) 2003 Info. Today Inc.
 File 474:New York Times Abs 1969-2003/Jul 21
 (c) 2003 The New York Times
 File 475:Wall Street Journal Abs 1973-2003/Jul 21
 (c) 2003 The New York Times
 File 99:Wilson Appl. Sci & Tech Abs 1983-2003/Jun
 (c) 2003 The HW Wilson Co.
 File 95:TEME-Technology & Management 1989-2003/Jul W1
 (c) 2003 FIZ TECHNIK
 File 139:EconLit 1969-2003/Jul
 (c) 2003 American Economic Association

Set	Items	Description
S1	271218	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S2	37956	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDOR? OR PROVIDER?) OR CONTRACTOR?
S3	1074108	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?
S4	34116	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER- ?) (3N) (ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK- BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S5	3265897	CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA- RY? OR VARIED OR DEVIAT? OR FLUCTUAT? OR EDIT OR EDITING OR E- DITED OR SUPERSED? OR UPDAT?
S6	0	S1 AND S2 AND S3 AND (S4 (5N) S5)
S7	0	S2 AND S3 AND (S4 (5N) S5)
S8	8	S2 AND S3 AND S4

8/3,K/1 (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01772184 ORDER NO: AADAA-I9982132
Electronic commerce: A study to develop a general model for the cyber-mediaries during the electronic commerce age
Author: Alghafli, Saeed Abdulla
Degree: D.M.
Year: 2000
Corporate Source/Institution: Colorado Technical University (1271)
Source: VOLUME 61/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 3246. 244 PAGES
ISBN: 0-599-88535-1

...business models and processes. Those that survive have been able to interrelate employees, customers, prospects, **contractors**, distributors, suppliers, government, and industry on the Internet side. They coordinate and interrelate corporate **data**, e-mail, orders, **customer data**, and inventory. The cornerstones of the model consist of cybermediary roles, characteristics, responsibilities, customer service...

...focus on format and content of the site rather than the product itself, selectively route **information** from providers to **consumers**, and provide as much relevant information as possible.

It was also found that successful cybermediaries...

...to bring customers back and keep them from going to competitors; enough information to make **informed** price decisions; the ability to answer questions, take requests, and schedule shipments; provide sophisticated solutions...

...customers, differentiating one customer from the next and treating each one as separate; supply successful **communications** and respond to customer's needs/questions in a timely manner; provide live agent help when necessary on a twenty-four hour a day basis; monitor how **customers** use their support **information**; involve many different levels/sublevels of inquiry for back-and-forth dialogue and two-way **communication**; and contain a self-service model that provides on-line answers and products, contain archives...

8/3,K/2 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01563412 ORDER NO: AAD97-19560
COMPUTER-INTEGRATED SPECIFICATION INFORMATION FLOW THROUGH THE RESIDENTIAL CONSTRUCTION PROCESS
Author: CHRISTOFFERSON, JAY PHILLIP
Degree: PH.D.
Year: 1996
Corporate Source/Institution: COLORADO STATE UNIVERSITY (0053)
Source: VOLUME 58/01-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
PAGE 402. 183 PAGES

...must find ways to use the tools of technology to improve the effectiveness of their **communication**. The problem is that residential **contractors** lose profits as a result of inefficiencies and mistakes that are made because of poor **communication** of specification information through the construction process. The purpose of the study was to develop ...

...the model was accomplished through the development of a computer application to control and organize **customer specification information**.
The builders' assessment of the software confirmed that the model

greatly facilitated the organization and management of specification information and would improve **communication** efficiency and effectiveness if implemented. It was found that a **communication** system based on a project's schedule was an effective method of managing residential specification...

8/3,K/3 (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5678444 INSPEC Abstract Number: C9710-7165-022
Title: Automated order processing and posting to GIS
Author(s): Winter, T.M.
Author Affiliation: Wisconsin Gas Co., WI, USA
Conference Title: Proceedings AM/FM International p.245-50
Publisher: AM/FM Int, Aurora, CO, USA
Publication Date: 1997 Country of Publication: USA xv+798 pp.
Material Identity Number: XX97-00565
Conference Title: Proceedings of AM/FM International's Annual Conference
'Entering the Mainstream'
Conference Date: 23-26 March 1997 Conference Location: Nashville, TN, USA
Language: English
Subfile: C
Copyright 1997, IEE

...Abstract: value adding steps have been removed from this streamlined process. A marketing representative will gather **customer information** either in the office or at the customer premises. Then a **notification** is sent to the permitting department to obtain permits, the real estate department to obtain...

... functions are complete, work is made available for either internal construction crews or external construction **contractors**. Construction inspectors meet construction crews at the construction site and record facility, material, and **contractor** information that has occurred due to the installation of the service or possible gas main...

8/3,K/4 (Item 2 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5170580 INSPEC Abstract Number: B9603-0170C-004, C9603-7410F-022
Title: Industrial applications of ILS to export telecommunications space systems
Author(s): Massot, J.-J.; Halimi, W.; Lansade, C.; Ayache, J.-M.
Author Affiliation: Aerospatiale Espace & Defense, Cannes-la-Bocca, France
Conference Title: CALS Europe '95. Proceedings of the 6th International Conference on CALS and Enterprise Integration in Europe p.262-9
Publisher: World Comput. Graphics Found, Fall Church, VA, USA
Publication Date: 1995 Country of Publication: USA 422 pp.
Material Identity Number: XX95-02661
Conference Title: Proceedings of 6th Annual International Conference on Computer-Aided Acquisition and Logistic Support and Enterprise Integration in Europe (CALS Europe 95)
Conference Date: 4-6 Oct. 1995 Conference Location: Hamburg, Germany
Language: English
Subfile: B C
Copyright 1996, IEE

...Abstract: and especially in the field of export telecommunications, there appears the need for the main **contractor** to provide the customer not only with satellites, but above all to provide satellites "ready..."

... segments. A one year warantee period is commonly required for the system. Then, the main **contractors** have to ensure a transfer of responsibilities to their customers for satellite operations. Therefore the ...

... operational aspects right from the early phases of the system design, and to take into account **customer`s** needs and constraints. In fact, in such an export context, these requirements can radically...

...Descriptors: satellite **communication**

...Identifiers: main **contractor** ;

8/3,K/5 (Item 3 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04291448 INSPEC Abstract Number: C9301-0310D-003

Title: A methodology for selecting computer maintenance vendors based on a hierarchical framework with eigenvector weighting

Author(s): Sadrian, A.A.

Author Affiliation: Bell Commun. Res., Red Bank, NJ, USA

Conference Title: Technology Management. The New International Language (Cat. No.91CH3048-6) p.678

Editor(s): Kocaoglu, D.F.; Niwa, K.

Publisher: IEEE, New York, NY, USA

Publication Date: 1991 Country of Publication: USA xxvii+857 pp.

ISBN: 0 7803 0161 7

Conference Sponsor: IEEE; Portland State Univ.; Oregon Center Adv. Technol. Educ.; Japan Soc. Sci. Policy and Res. Manage

Conference Date: 27-31 Oct. 1991 Conference Location: Portland, OR, USA

Language: English

Subfile: C

Abstract: Summary form only given. The author has identified the major criteria for selecting **third - party** maintenance vendors for computer hardware. He has developed a hierarchy through which the decisionmaker can examine the...

... the most preferred choice. Also, he shows how the model can be used to improve **communication** between the **customer** (i.e. the **data** center manager responsible for selecting the best vendor) and **third - party** maintenance vendors .

8/3,K/6 (Item 1 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

(c) 2003 Info. Today Inc. All rts. reserv.

00120807 86PI04-155

The repairs game

Day, Carol Olsen

PC Magazine , Apr 29 1986 , v5 n8 p203-216, 10 Pages

ISSN: 0745-2500

...the right personal computer maintenance and repair service. Discusses service contracts, manufacturers service, dealer service, **third - party** maintenance vendors , retail repair chains, independent repairers, and in-house repairs. Sidebar presents the results of an **informal** test of repair shops. Includes a directory of 15 repair vendors.

Descriptors: **CUSTOMER** SUPPORT; MAINTENANCE; **CONSUMER** INFORMATION ; DIRECTORIES

8/3,K/7 (Item 1 from file: 99)

DIALOG(R)File 99:Wilson Appl. Sci & Tech Abs

(c) 2003 The HW Wilson Co. All rts. reserv.

1390952 H.W. WILSON RECORD NUMBER: BAST96004988

The quest for excellence continues

AUGMENTED TITLE: 1995 Quest Awards

Strehlo, Kevin;

Datamation v. 42 (Jan. 15 '96) p. 41-5

DOCUMENT TYPE: Feature Article ISSN: 0011-6963

ABSTRACT: The winners of the 1995 Quest awards for the most effective use of **outside** service **providers** are presented. The winners, the categories in which they won, and their IT service providers...

...business process reengineering, Cap Gemini Sogeti; Esprit de Corp for outsourcing, SMS; AT&T Business **Communication** Services, **Customer Account Data** Management for training, Trecom Business Systems; The Seattle Times for client/server system integration, Deloitte & Touche Consulting; The NPD Group Incorporated for network design and planning, Spasso Corporation; Time Warner **Communications** for contract programming, Sybase Incorporated and CresSoft Incorporated; GTE Telephone Operations for help desks, Information...

8/3,K/8 (Item 2 from file: 99)

DIALOG(R)File 99:Wilson Appl. Sci & Tech Abs

(c) 2003 The HW Wilson Co. All rts. reserv.

1251917 H.W. WILSON RECORD NUMBER: BAST95047675

To plan DSM programs, you need customer usage data

Moss, Ike;

Electrical World v. 209 (Aug. '95) p. 46-7

DOCUMENT TYPE: Feature Article ISSN: 0013-4457

To plan DSM programs, you need customer usage data

...ABSTRACT: New York, decided to monitor 200 residential and 300 commercial sites. To that end, several **outside vendors** were contracted to provide and install the necessary monitoring equipment and to maintain this equipment...

...equipment, comprises a meter, transducers, a Schlumberger Data Star recorder, and a cellular telephone. Automated **communications** transmit data weekly, but the recorders can also be examined at any time. Demographic survey...